

Sefton Health and Social Care Forum

Wednesday 18th May 2022

12.30pm till 2.00pm



1	<p>Welcome</p> <p>Attendees: Jan Campbell - Sefton CVS Andrew Booth - Sefton Advocacy (Co-Chair) Cathy Harper - Jospice Janie Holmes - BD Manager Melissa Lewis - Sefton CVS Barry Lyon - Alzeihmers Society Michelle Anglesea - Sefton Council (Strategic Support) Sarah Bell-Cassidy - MFRS Alma Yaniv - South Sefton PCN Carlie Machell - Venus Jayne Vincent - Sefton Council Jan Comer - People First Merseyside Katie Brown - South Sefton PCN Louise Heritage - Sefton CVS Leslie - People First Merseyside (Vice Chair) Simon - People First Merseyside (Vice Chair) Diane Clayton - Sefton Council</p>	
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<p>2</p>	<p>Technology Enabled Care</p> <p>Diane Clayton – Sefton Council</p> <p>Technology Enabled Care Strategy published 18 months ago delivering a wider digital offer from Sefton Council.</p> <p>Three major themes: connected council, empowering residents, business growth.</p> <p>Tech strategy has three strategic objectives and comes under the empowering resident’s theme:</p> <ul style="list-style-type: none"> • Helping people to help themselves • Helping when needed, • Helping people to live with as much independence as possible. <p>This is an all age strategy to increase access to technology and improve independence</p> <ul style="list-style-type: none"> • Offer residents a service that is enabling and responsive and flexible • Offer reassurance, safety and confidence to residents • Use technology to make delivery of services efficient. <p>Strategic Priorities:</p> <ul style="list-style-type: none"> • Develop strong partnerships with LA, housing providers and community groups • Embed early help intervention as much as possible • Equip workforce with tech enabled care skills <p>Use an asset based approach with residents to find out what they can do and what they may need support with. To support this there is an online portal, Ask Sara. https://sefton.livingmadeeasy.org.uk/</p> <p>Initially anticipated 500 enquiries every quarter. 1st quarter was actually 957 enquiries with over 234 personalised reports being downloaded.</p> <p>Click here to view the presentation</p>	
<p>3</p>	<p>Accessible Information</p> <p>Jayne Vincent & Michelle Anglesea</p> <p>Improving info set up in January 2017 in response to survey that showed people were having difficulty understanding council communications regarding taxes or benefits.</p> <p>Many official letters are formal in nature and can be difficult for people</p>	

	<p>with low levels of literacy to understand.</p> <p>Now, using the expertise and experience of Sefton residents the Improving Information Accessibility Group, communication is being improved. Accessible Information Advocates have been recruited across the Council.</p> <p>The Accessible Information Advocates gain skills and work together to encourage more department to communicate in appropriate formats.</p> <p>Sefton Council have a lot of resources/information on the Council Webpages to support the improvement of accessible information.</p> <p>There is a simple 45 minute online training course, available that was developed by the Improving Information Group.</p> <p>Click here to view the course details</p> <p>This training is for both council staff and anyone in Sefton working to support Sefton residents.</p> <p>Information accessibility is everyone's responsibility, when writing (or creating content) you are responsible for how the information is received and how we communicate.</p> <p>Information accessibility group have a video that demonstrates for people how their information is received by people with communications challenges.</p> <p>Click here to view the presentation</p>	
<p>4</p>	<p>Deprivation of Liberty Andrew Booth – Sefton Advocacy</p> <p>Changes to Liberty Protection: The Law Commission have made several recommendations:</p> <p>A person who's liberty is being deprived must be involved in the process.</p> <p>Deprivation of Liberty should be decision specific and not a blanket order, each deprivation must be justified.</p> <p>There must be evidence of a condition defined under the MH Act before a liberty protection is applied.</p> <p>Some changes may affect the way we work.</p> <p>Liberty Protection Standards will now encompass 16/17 year olds instead of their cases going to Court of Protection</p>	

	<p>A major change recommended is Liberty Protection Standards can be applied now even to people in their own homes and other residential settings not covered before, as long as the correct procedure is followed.</p> <p>With the Ofsted report only being published in the past week, the status of the service is currently in flux, hopefully at the next HSC Forum there will be more concrete information.</p>	
5	<p>Information Exchange</p> <p>Crisis Cafe - Crosby Cafe now open, drop ins Friday Saturday and Sunday evenings</p> <p>Merseyside Fire and Rescue Service - Continuing free home fire safety checks, this includes free smoke alarm replacement for all in Merseyside if necessary.</p> <p>People First Merseyside - As part of our DAVID (Dignity And Voices In Dying) project we are holding a Death Café. This is not a miserable as it sounds, it's a chance for people to come together who want to talk about loved ones they have lost, share memories and funny stories, talk about any fears you may have for your own death in a friendly safe environment.</p> <p>It is also a chance to find out what is happening on the DAVID project.</p> <p>Click here for information about the Death Café</p>	
6	<p>Date of next Meeting</p> <p>HSCF – 27th July</p> <p>SIM – 15th June</p>	