



**SEFTON HEALTH & SOCIAL CARE FORUM**

# Notes from the meeting

Meeting Date | November 2023

# Meeting Attendees

Present were representatives from:

- Age Concern Liverpool and Sefton
- Change Grow Live
- People First Merseyside
- Strand By Me
- Living Well Sefton
- Social Prescribing
- Community Connector
- Merseyside Fire and Rescue
- Sefton Advocacy
- Sefton CVS
- SWACA
- Sefton Council
- ICB Sefton Place
- Sustrans



## Contents:

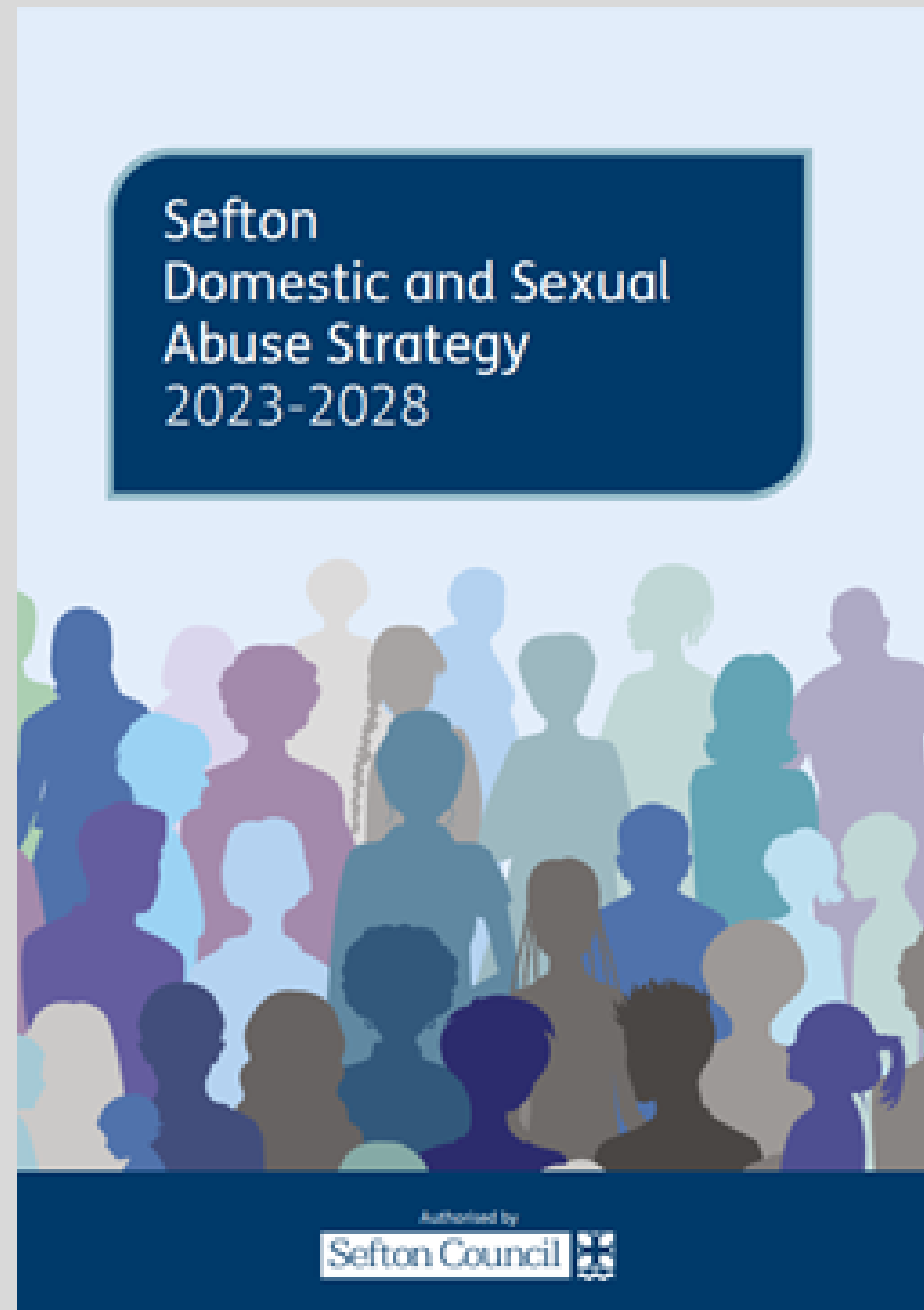
- **Domestic Abuse - Safeguarding**
- **White Ribbon Campaign**
- **Complex Lives - System P**
- **Information Exchange**
  - **Sustrans**
  - **CGL**
  - **Age Concern Liverpool and Sefton**

## Neil Frackleton Chief Executive Sefton Women and Children's Aid (SWACA)

Neil spoke about the the development of the new Domestic Abuse Strategy and the nuances within the new approach, for example “By and for” Markets. The Domestic Abuse Partnership are keen to engage in contracting relationship with organisations that have developed out of a “By and For” process. SWACA was originally a “By and For” organisation but over the years has developed a more generic model of operation. “By and For” organisations are those that are developed by and delivered by people who have direct personal experience in the activities offered by the service. HSCF would like to hear more from By and For orgasnsitions



# Priorities



**To prioritise a strategic partnership approach to the reduction of domestic and sexual abuse in our communities.**

**To improve the prevention, early identification and response to domestic and sexual abuse.**

**To increase the reporting of domestic and sexual abuse through awareness raising and access to support services.**

**To work with commissioners to ensure a wide range of services are in place to support and protect victims and survivors of domestic and sexual abuse, including children**

**To hold perpetrators to account through appropriate criminal justice sanctions and effective interventions that promote long term behaviour change.**

**To safeguard children and vulnerable adults from the impacts of living within a household experiencing domestic and sexual abuse**

# What's new

**The Domestic Abuse Partnership have asked SWACA to develop a number new services that will provide Proof of Concept in the appropriateness of these service development to address the Domestic Abuse challenges within Sefton.**

**Community Workers  
Borough-wide DA Helpline  
Programme, Groupwork and Drop-In Offer  
Training & Volunteer Co-ordination  
Counselling Offer  
Linked into Locality**

**[Click here to view SWACA's presentation](#)**

## **Proof of Concept**

SWACA have twelve months in which to gather evidence of the impact of the new service offer. After this time if the evidence shows that this is an appropriate response to the challenges identified by the DA Partnership . A formal contracting exercise will take place in the process of awarding the substantive contact.

**New initiatives  
and what to  
lookout for as  
part of the new  
strategies  
implementation**

Increased  
community  
presence  
(drop-in  
service)

Increased  
engagement  
with partners

•Increased  
learning  
development /  
training offer

Child on Parent  
Violence

Advocate  
Educator (GP  
focused role)





# Sefton Domestic Abuse Helpline – 0151 394 1400



**A new Sefton Domestic Abuse Helpline service has been launched. This is part of a pilot project to demonstrate proof of concept in the provision of an enhanced service offer for Domestic Abuse in Sefton. SWACA will be hosting the helpline which will be available to anyone in Sefton**

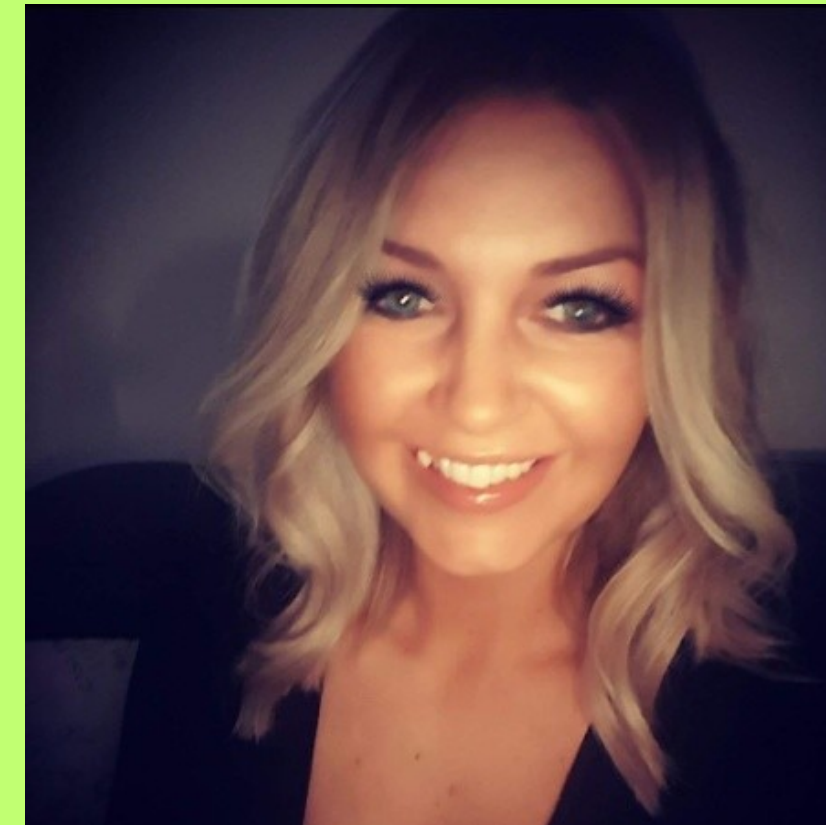


# Independent Domestic Violence Advocate

**Gemma Braithwaite**  
**Domestic Abuse Manager – Community Safety**  
**and Engagement Communities Sefton**

**Council**, talked about the support available in Sefton and particularly the services of the **IDVA**.

Helping people who are living in situations where they are experiencing domestic abuse, the IDVA supports victims to develop a safety plan that is tailored to their circumstances



**IDVA TEAM**

**CALL: 0151 934 5142**

**EMAIL: [IDVA.TEAM@SEFTON.GOV.UK](mailto:IDVA.TEAM@SEFTON.GOV.UK)**



# White Ribbon Pledge

**Saturday 25th November 2023**

Support the Domestic Abuse Partnership to help make Sefton a place free of Domestic Abuse by signing up to the

**The White Ribbon Promise:**

**“Never use, excuse or remain silent about men's violence against women.”**

**#ChangeTheStory for women and girls, so that they may live their lives free from the fear of violence.**



**Make the White Ribbon Promise to never use, excuse or remain silent about men's violence against women.**



Scan to make the White Ribbon Promise.

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# Sefton Place

## **Rob McDonald Transformation Manager Sefton Place ICB**

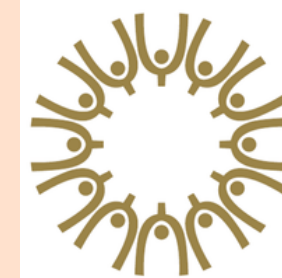
gave a presentation on the partnership working that underpins the transformation of services in Sefton. Data is a key driver for prioritisation. Whilst the number of people living with complex lives is small their use of services is disproportionately high. Understand why this is the case and what to do about it is a challenge



**SOUTH  
SEFTON**  
PRIMARY CARE NETWORK



Sefton Council 



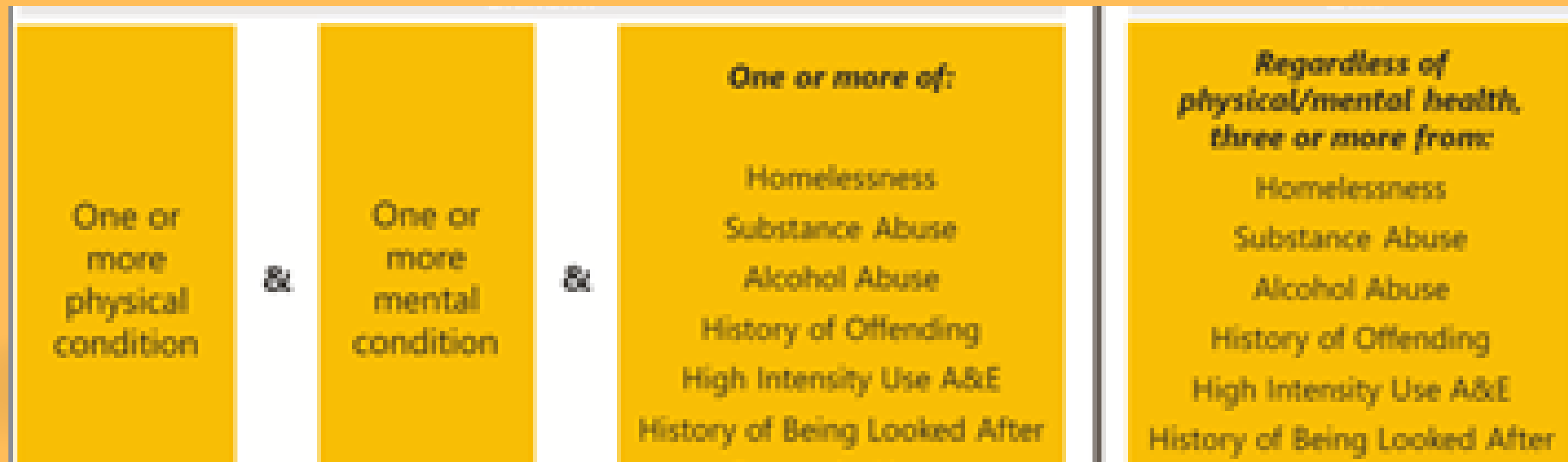
**Sefton CVS**  
Supporting Local Communities

# Complex Lives - System P

## System P

Funded by Cheshire and Merseyside ICB, brings together information from different sources to give a detailed picture of the, health and wider social context of peoples lives. The intention is to use this data to develop responses that will support people to live well

## Complex Lives - definition



# Complex Lives - System P

South Sefton PCN and Southport and Formby PCN now have access to this data which will be used to develop services for these locations

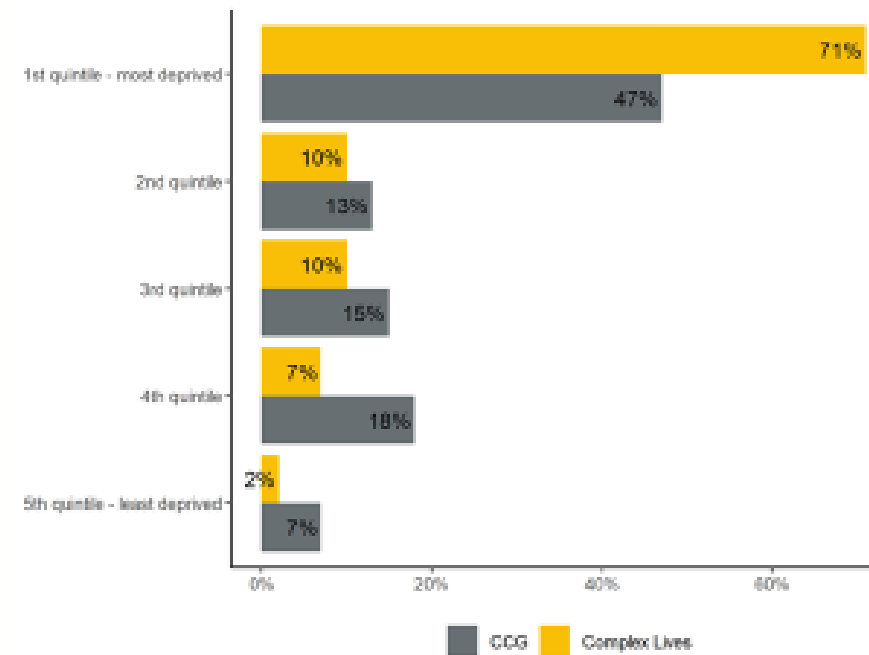
[Click the link to find out more](#)

## System P

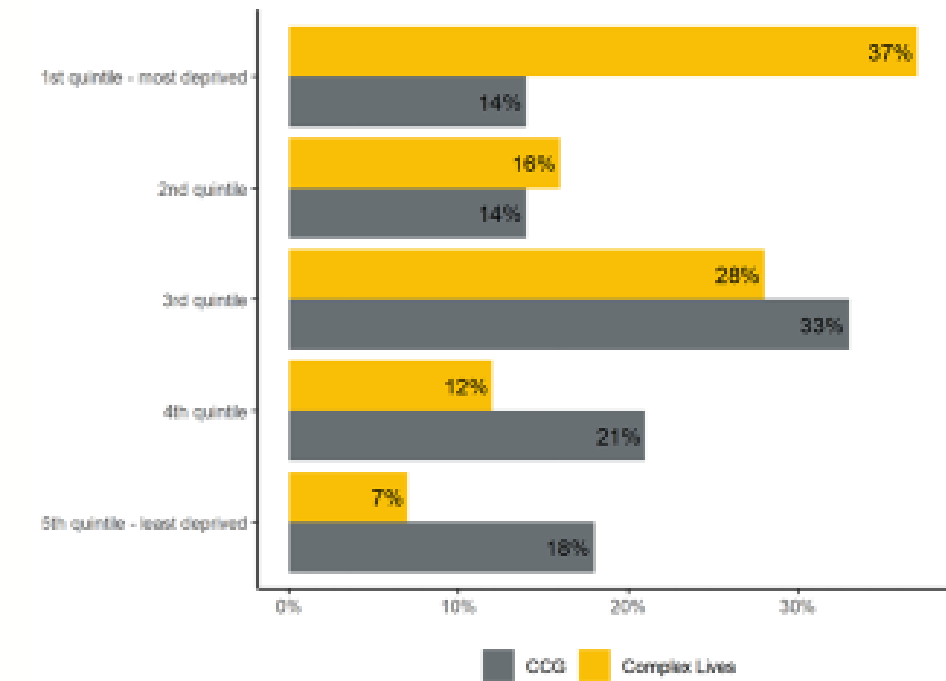
### Patient Characteristics - Deprivation

Those with Complex Lives are more likely to reside in areas of higher deprivation. 71% of the segment live in the most deprived quintile – **only 37% are in the quintile in S&F**

South Sefton



Southport & Formby

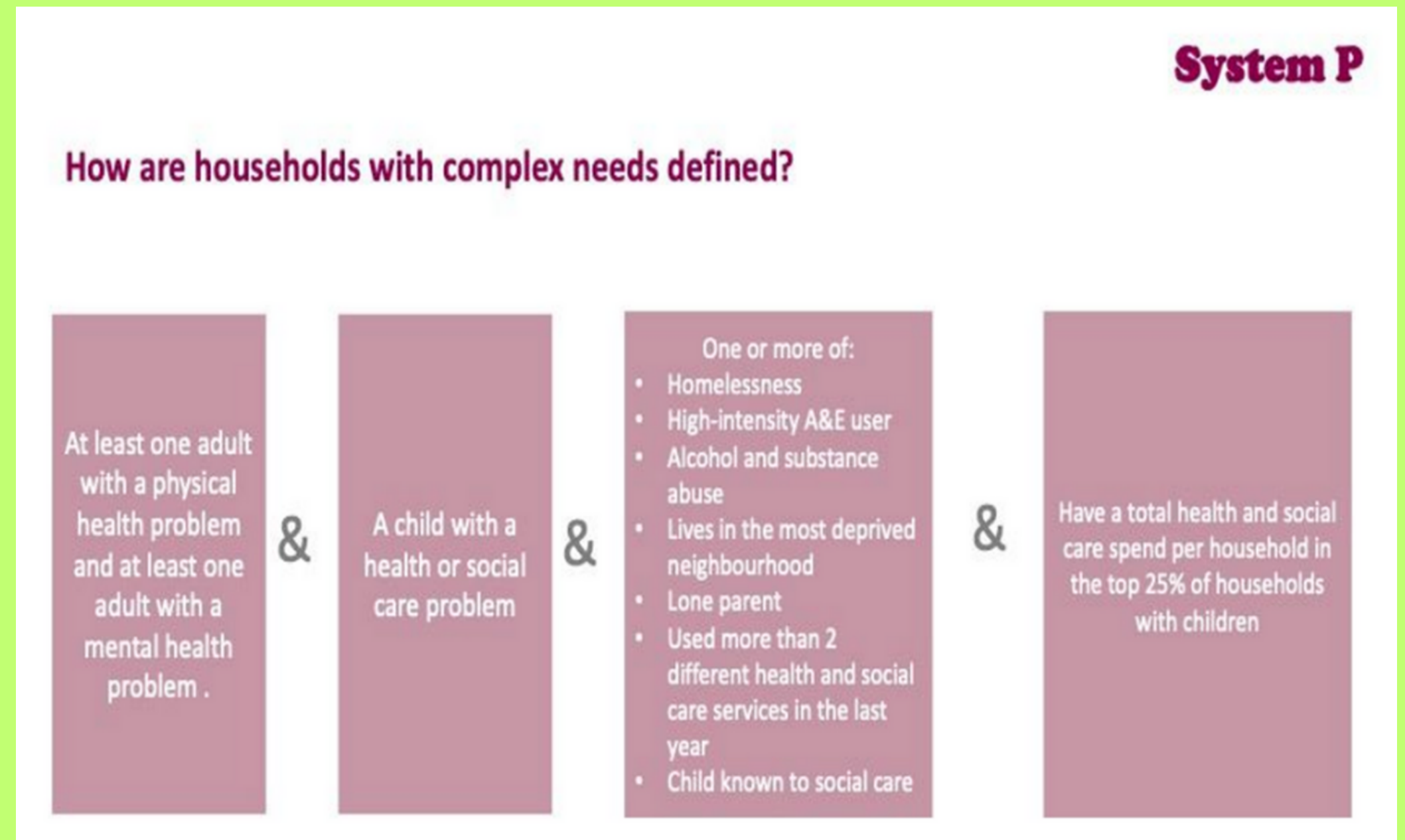


This analysis excludes a small number of people for whom no deprivation was recorded. CCG figures based on practices with signed DSA

# Complex Households - System P

In addition to the data regarding complex lives a further data set focussing on complex households has been developed. Comparing the data between the two gives an insight into the differences between individuals living complex lives and those of complex households.

[Click here to find out more](#)





# Information Exchange



## SUSTARANS :

[Click here for more](#)

### WHAT THEY DO

Sustrans is a national charity that works for and with communities, helping them come to life by walking, wheeling and cycling to create healthier places and happier lives for everyone.

They have responsibility for the National Cycle Network – the UK-wide network of over 12,000 miles of signed paths and routes for walking, wheeling, cycling and exploring outdoors

### THE PROJECT

Working with Sefton Council Sustran are exploring the possibility of developing a project in Bootle. They are keen to speak with people who live and work in the Bootle area to better understand what walking and cycling in Bootle is like and how easy is it to do this as part of everyday life in the area.

### GET IN TOUCH

You can help by taking part in the drop in at Magdalene House, room G.10 on Wednesday 6th December between 9am - 4pm. Call in and have your say in the consultation on what works and what might work better. If you have a venue in Bootle where Sustran can talk to local people or if you represent a voice from the community and would like to be involved please contact either [Carol.Latham@sustrans.org.uk](mailto:Carol.Latham@sustrans.org.uk) or [Ali.Dore@sustrans.org.uk](mailto:Ali.Dore@sustrans.org.uk)





# Information Exchange



## Change Grow Live



## CHANGE GROW LIVE :

[Click here for more](#)

### WHAT THEY DO

Providing Drug and Alcohol Services Across Sefton, CGL offer a comprehensive service for individuals, families and those concerned about the lives of people affected by substance misuse. Please join them at there family event on 6th December.

Drug and Alcohol Service  
Sefton

# Active WINTER

Family Event

Activities Bouncy Castle  
Smoothies  
Healthy Refreshments  
Characters Music Stalls

Wednesday 6th  
December  
3pm - 5pm

**The Greenhouse 2 Bridle Way Bootle L30 4UA**  
If you would like space to promote your organisation please get in touch on  
0151 203 9755

# Information Exchange

**AGE concern**  
Liverpool & Sefton

A name you can trust



SEFTON HEALTH & SOCIAL CARE FORUM

## AGE CONCERN LIVERPOOL AND SEFTON :

[Click here for more](#)

### WHAT THEY DO

Since 1928 Age Concern has been dedicated to supporting people aged 50+ living in Liverpool & Sefton stay independent and make more of life

### INFORMATION EXCHANGE

Jacinta Ashdown, Chief Executive of Age Concern Liverpool and Sefton has just attended the Charity Commission AGM . The headline issue identified beyond the challenges presented by a global instability in international relations, war and crumbling economies and closer to home a national cost of living crisis, was the reticence of banks to recognize and accept VCFSE customers. Many new organisations struggle to open a bank account and even those that are well established have experienced difficulties. The Charity Commission have issued a letter to the UK Banks asking for better customers service for VCFSE organisations by reforming:

- The process for setting up a charity bank account could be made more straightforward and how to support charities could be better explained to banking staff, recognising that it is in all our interests to safeguard donated funds, and to support charities to prioritise meeting the needs of their beneficiaries.
- Training materials would ensure bank staff are aware of the different charity structures and how they are governed, so they request correct documentation and prevent avoidable delay driven by misunderstanding within banks.

[Click here for more](#)



# SEFTON HEALTH & SOCIAL CARE FORUM

If you would like to find out more information about the Health and Social Care Forum please contact:

Jan Campbell

[jan.campbell@seftoncvss.org.uk](mailto:jan.campbell@seftoncvss.org.uk)

Our next HSCF is on **17th January 2024**

To book your place, please [click here](#)

<https://seftoncvss.org.uk/networks-and-forums/health-and-social-care->



**Sefton CVS**  
Supporting Local Communities