



Sefton CVS
Supporting Local Communities

Sefton Faith Forum Autumn Meeting

Wednesday 1st November 2023

St Nicholas' Church, Blundellsands

Welcome and Introduction

Ven. Pete Spiers, Archdeacon of Knowsley and Sefton

12.05 'Putting People at the Heart of What We Do' [Sefton MBC]

12:45 Warm Spaces Update and Opportunities 2023-24 [Sefton CVS]

**13:00 Digital Connectivity in Community Facilities Grants Programme
[VOLA Merseyside]**

13:15 Sefton Volunteer Centre [Sefton CVS]

13.20 A.O.B. – Closing Comments – Networking Lunch (until 14.00)



Putting people at the heart of
what we do.

Michelle Anglesea and Jayne Vincent



Public Engagement and Consultation Framework



The voice of our communities was central to shaping our Vision 2030 and we are continuing to focus on ensuring that all people continue to have a powerful and meaningful voice to shape the future of the Sefton and the services they receive.



We have recently reviewed the Public Engagement and Consultation Framework so that it mentions more about child and youth voice and co-production.

Consultation and Engagement Standards and Panel



- Original Framework developed in 2009.
- Includes 8 standards for consultation and engagement to help make sure that the work we do with our communities is of a high quality and fair.
- These standards help us to get a better understanding of our communities and stop us from doing the same work twice.
- Partnership Quality Assurance Panel established in 2009.
- Includes representatives from the Council, Health, Fire Service, Voluntary, Community & Faith Sector, Healthwatch Sefton, Equalities representative and Sefton Young Advisors.
- Meets every two months to consider plans for consultation and engagement against the standards, feedback and evaluation reports and share good practice.
- Can have extra meetings if needed.

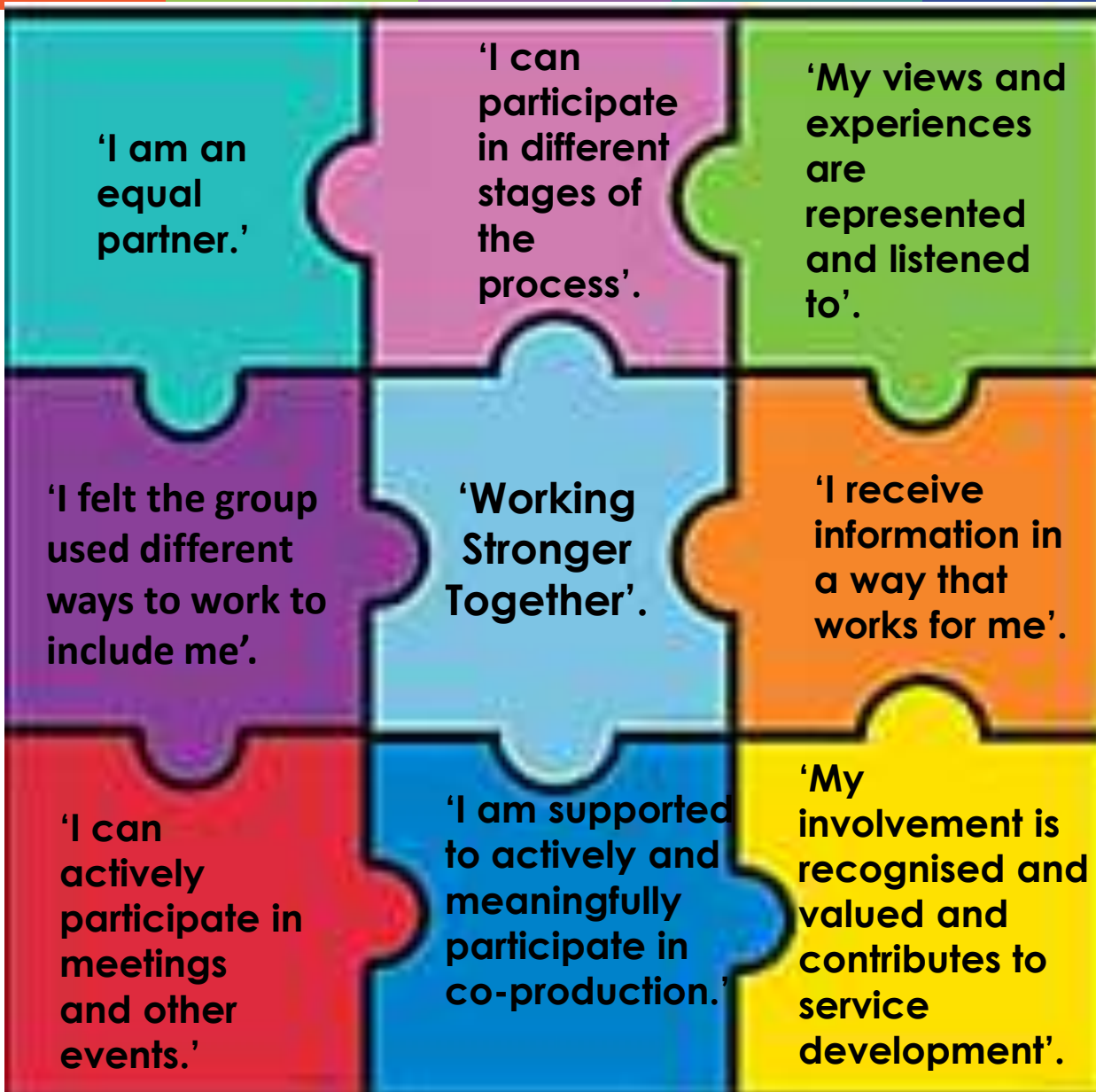
Co-production Guide



We have worked with People First Merseyside and the Improving Information Group to develop a Co-production Guide.

It is for staff. It explains co-production and how it can be done well.

It includes a Co-production Commitment – 8 'I' statements.



Accessible Communications Policy



The thumbnail shows the cover of the 'Accessible Communications Policy 2022 - 2024' document. At the top left, there are social media icons and the Sefton Council logo. The title 'Accessible Communications Policy 2022 - 2024.' is centered in white text. Below the title, the subtitle 'How we communicate with people in a way they can understand.' is also centered. A central graphic features a grid of icons representing various communication methods: 'Large Print' (a document), a CD, a group of people, an 'Info' icon, a person using a mobile phone, a laptop with an 'email' icon, and a person using a laptop. At the bottom, there is a contact information box.

Please contact us if you would like this policy in another format
(for example on CD or MP3)
communications@sefton.gov.uk.

This is the Accessible Communications Policy 2022 – 2024. It replaces the former policies of 2020 – 2022 and 2018 – 2020. It is available on the Intranet and Internet.

The policy says what Sefton Council will do to meet the communication needs of residents and visitors.

The latest policy reflects the Web Content Accessibility Guidelines that came into effect in September 2019.

The policy is a publicly available document that lists what we should be doing under the following laws and duties.



The Laws

The Equalities Act 2010 says we must make reasonable adjustments for people who have protected characteristics. This could be age, race, disability, and others.

Public Sector Equalities Duties.

The Public Sector Equalities Duties build on the equalities duties and are specific rules for public services. These rules are for when public services make decisions about how they plan and provide services. This includes accessibility of information.

Care Act 2014.

NHS England – Accessible Information Standard 2016.

WCAG – Web Content Accessibility Guidelines.

[Understanding accessibility requirements for public sector bodies.](#)



The Improving Information Group



Aims of the Improving Information Group.

To support Sefton Council services to produce accessible information and services in ways people can understand and use.

Accessible Information means information which can be read, received, and understood by the person or group it is for.

This includes people who have communication needs relating to a disability, impairment, or sensory loss. The group is facilitated by Sefton Council.

- Support people that do consultation in a way that includes everyone.
- Raise awareness of how members of the public can access accessible information and services.
- Bring feedback to the group on Council information that needs to be looked at and changed.



Emergency Limited Assistance Scheme



Here are some examples of some documents that were produced during 2022: The documents are from different parts of the Council who are making changes happen. Including:

- Sefton Economic strategy consultation.
- Orrell Mount consultation.
- ELAS leaflet.
- Benefits Guide.
- Coproduction projects including project resource webpages.
- Annual Reports.
- Surveys.
- Climate Emergency.
- Extra care Policy.

A basic guide to your benefits

Sefton Council

Please note that benefit rates change every year. These are the rates for 2022 - 2023.

Sefton Council's Welfare Rights Team gives free and confidential advice to all Sefton Residents.

Welfare Rights Advice Line
Phone - 0151 934 3660
Email - welfarerights.advice@sefton.gov.uk

The Advice Line is open Monday, Tuesday, Thursday and Friday - not Wednesday.
From 10.00am to 12.30pm

The team can assist with all parts of the welfare benefit system including:

- Making sure people get the right benefits.
- Support applying for benefits.
- Support appealing decisions.
- Support at tribunals.

This basic guide to your benefits does not have all the detailed information. If you can get these benefits depends on your personal circumstances. If you think you are eligible or want more advice or information please contact us. Benefit rates

Sefton Safeguarding Adults Board

Annual Report
April 2021 to March 2022

Sefton Safeguarding Adults Board
CARE • PROTECT • RESPOND

Report
easy read

Supported Living Service User Survey - Your Home Your Say.

The main reason for supported living is for people with an **eligible care need** to live in their own home and have control over the support they receive.

Supported Living can look different for different people. For one person, a few hours support a week may meet their needs. For another person they may require support all day every day to assist them.

We would like to hear from:

- People in Sefton who are currently living in supported living accommodation. **This survey.**
- Carers who currently support someone who is living in supported living in Sefton. **A different survey.**
- Carers who currently support someone who may consider supported living home options in Sefton in the future. **A different survey.**

We would appreciate your time in completing this survey. This will give us information to develop the draft supported living strategy and future services.

We want to work with our key partners in Sefton including those who provide services and people with lived experience and their carers.

Draft Sefton Economic Strategy Consultation

Easy Read

An Economic Strategy is a plan that looks at the business and employment needs of an area. It sets out what the Council will do to meet these needs.

Sefton Council has a Sefton Economic Strategy but work on this changed because of the COVID-19 pandemic.

Now that we are recovering from the pandemic, we need to look again at the Economic Plan for Sefton again to make sure:

- The information is correct and important for Sefton.
- Whether the four themes are the correct themes.

KEY FACTS

We collect lots of information to help develop the plan called **Key Facts**. Like:

- How many people are in work?
- How many people do not work?
- How many people work as managers?
- How many people have an NVQ4 qualification or above?
- How much people get paid a week?
- How many people are on benefits?

Sandbrook Coproduction Group.

We are working together to create and design the best environment for people who will use Sefton's **Short Term Assessment Unit (STAU)**.

This group has met a few times, but we need you to get involved.

We are meeting again on **Wednesday 1st February 2023** from 1pm - 3pm.

This session will also be available to join in with through Zoom.

At this session we will start to look at the care and support.

This is the start of a large piece of work and will be discussed and coproduced over a long time.

We will start at this meeting by making a plan of what needs to be considered.

We will involve professional services who will work with the Unit in the future.

If you would like to come to this meeting or get the link to attend virtually, please contact Steven Metcalf.

steve.metcalf@sefton.gov.uk
Phone - 07815 654 469

More information and what we have done so far is on the Sefton Council's website.
www.sefton.gov.uk - search for STAU

or scan this QR code.

Where is the meeting:
Room 23
(In the back car park)
Cambridge Road Adult Education Centre
Seaforth
L21 1EZ

Wednesday 1st February from 1pm - 3pm.
Or on Zoom.

Questions for the Faiths Forum

How should we provide information to people?

How do you want to be involved in the work of Sefton Council?

Any barriers we need to be aware of?

Best ways to remove any barriers?

Thank you and contact details.

Jayne Vincent, Consultation and Engagement Lead

Jayne.vincent@sefton.gov.uk

Tel: 0151 934 3733

Michelle Anglesea, Consultation, Engagement and Accessibility Officer

Michelle.Anglesea@sefton.gov.uk

Tel: 0151 934 3193

<https://seftoncvcs.org.uk/?s=warm+spaces>

Sefton Warm Spaces

a space for community
and warmth in Sefton



in partnership with

Sefton Council



Sefton CVS
Supporting Local Communities

Warm Spaces are places where people can gather for free in a safe, warm place to connect with others and maybe enjoy a hot drink and food.

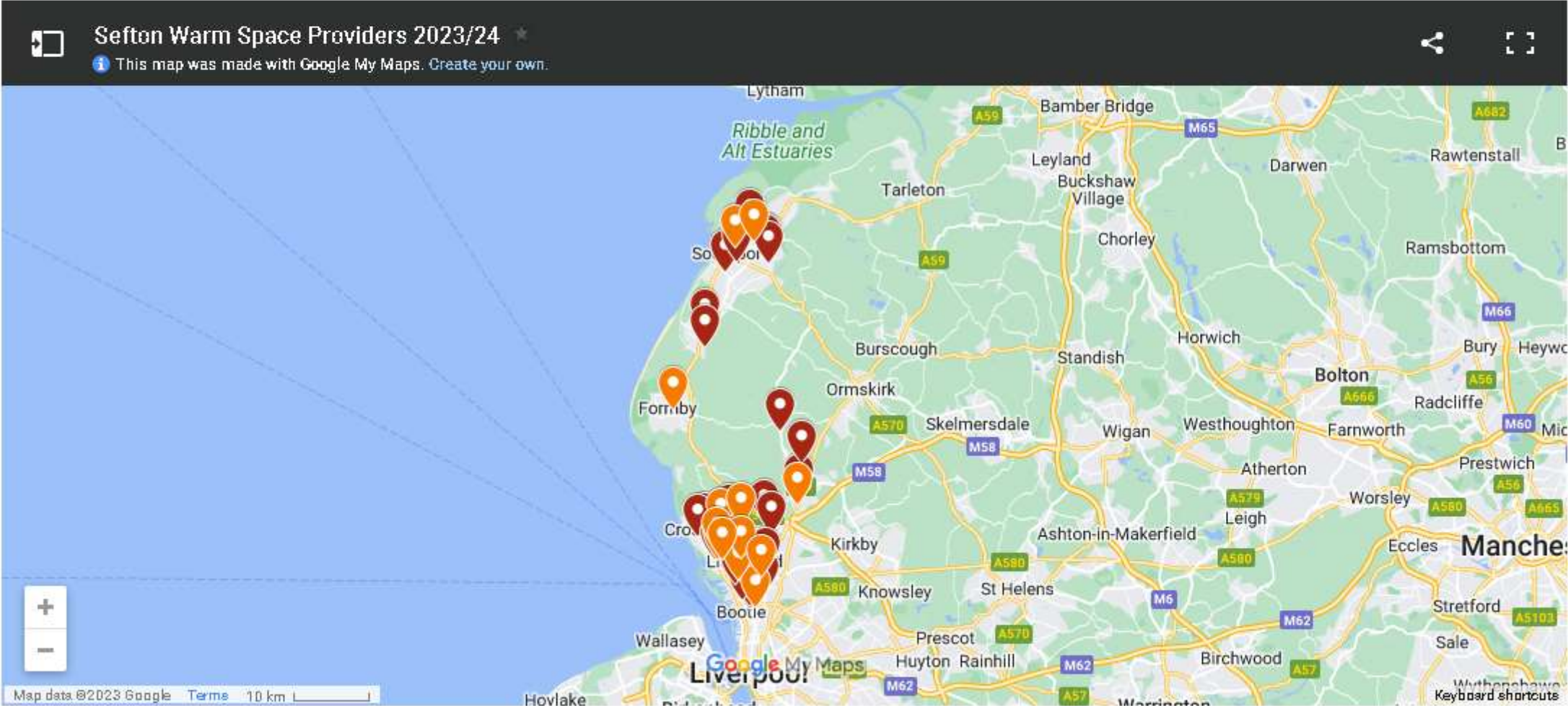
Working alongside voluntary, community and social enterprise organisations and in partnership with Sefton Council we have established a network of **Warm Spaces** across Sefton this summer. These include community centres, community hubs and other places offering a warm welcome and free to use for anyone feeling lonely or struggling with the cost of living.

All '**Warm Spaces**' will be heated, safe and friendly places where you can comfortably spend time reading, studying or chatting with others. Our 'Enhanced hub' Warm Spaces, will also offer hot drinks and food, activities, and other services such as free Wi-Fi.

You can find more advice and information on [Cost of Living support](#) in available in the borough on the Sefton Council website here: www.sefton.gov.uk/costofliving.

Find Your Nearest Warm Space

We have created a map of venues across Sefton that are providing free Warm Spaces. You can search for a hub near you.



List of Warm Spaces in Sefton

Daily opening times for Warm Spaces across Sefton can be viewed in the weekly drop-down lists below, including more information on organisation's addresses, contact details and whether their current offer is an Enhanced or Basic Hub.

Enhanced Hubs – will provide hot meals, such as soup and hot drinks, and at some times during their opening hours arranged activities. They may also offer services such as free WiFi.

Basic Hubs – will provide access to a warm space and at some venues hot drinks and snacks.

For Warm Spaces in the Southport & Formby area view more here:

 Monday	+
 Tuesday	+
 Wednesday	+
 Thursday	+
 Friday	+
 Saturday	+
 Sunday	+



Community Hub Opportunities





**Funded by
UK Government**

VOLA

UK SHARED PROSPERITY FUND
'DIGITAL CONNECTIVITY IN COMMUNITY
FACILITIES'
GRANTS PROGRAMME

VOLAMERSEYSIDE.ORG.UK/UKSPFGRANTS/



**LIVERPOOL
CITY REGION**
COMBINED AUTHORITY

METROMAYOR
LIVERPOOL CITY REGION

POWERED BY
**LEVELLING
UP**

CONTENT

01

WHAT IS UKSPF

02

WHY IS IT NEEDED

03

APPLICATION PROCESS

04

INCLUDE IT MERSEY - DIGITAL CHAMPION VOLUNTEERS

05

LINKS TO "WARM SPACES"

06

QUESTIONS

ABOUT UKSPF



- Replaced ESF /ERDF (£219k for Sefton)
- Investment Priority - Communities & Place
- Delivery Strand - Support for the community and Voluntary Sector
- Intervention - E15: Digital Connectivity

£2.5-
£10k

- Not for Profit Organisation
- Operating in the Liverpool City Region
- Annual Turnover less than £1.5million
- Been Operating for more than 12 months
- Has an independent Bank Account

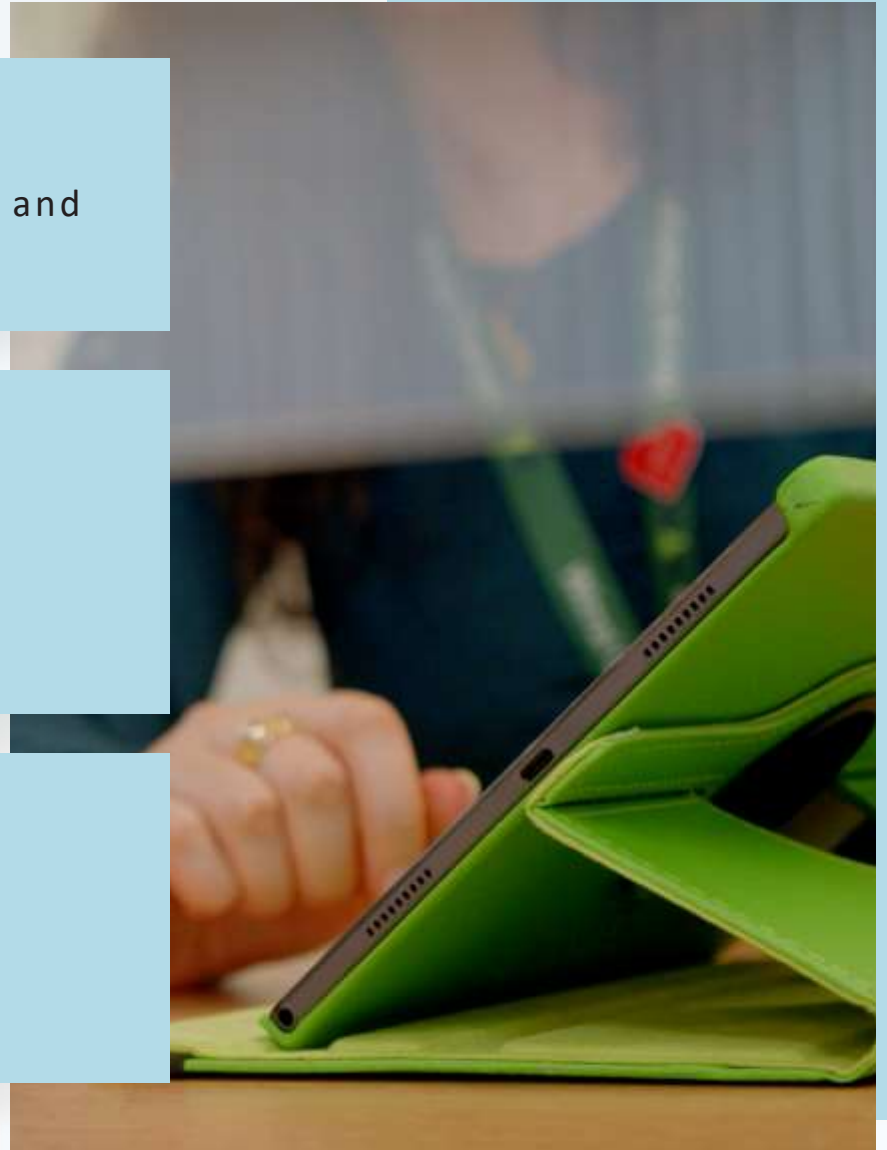
See Guidance Docs for full eligibility criteria



Kit & Connectivity

- PC's/Laptops, Tablet, Software & Ancillary
- Broadband connection - Networking etc.
- Furniture - Tables/Chairs/Storage etc.
- Set Up Support costs (NOT ONGOING)

NO STAFF COSTS or OVERHEADS



WHY IS IT NEEDED?

DIGITAL NATION UK 2023

FACTS & STATS TO FIX THE DIGITAL DIVIDE FOR GOOD



WHY IS IT NEEDED?

Universal Credit and
Job search

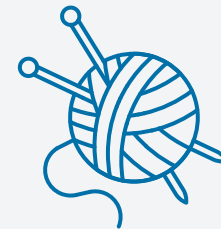
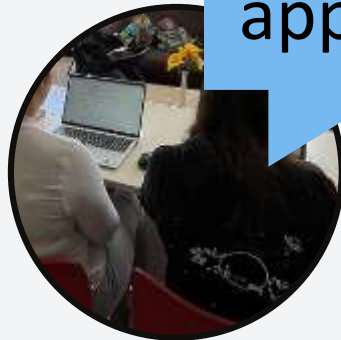


اللغة العربية

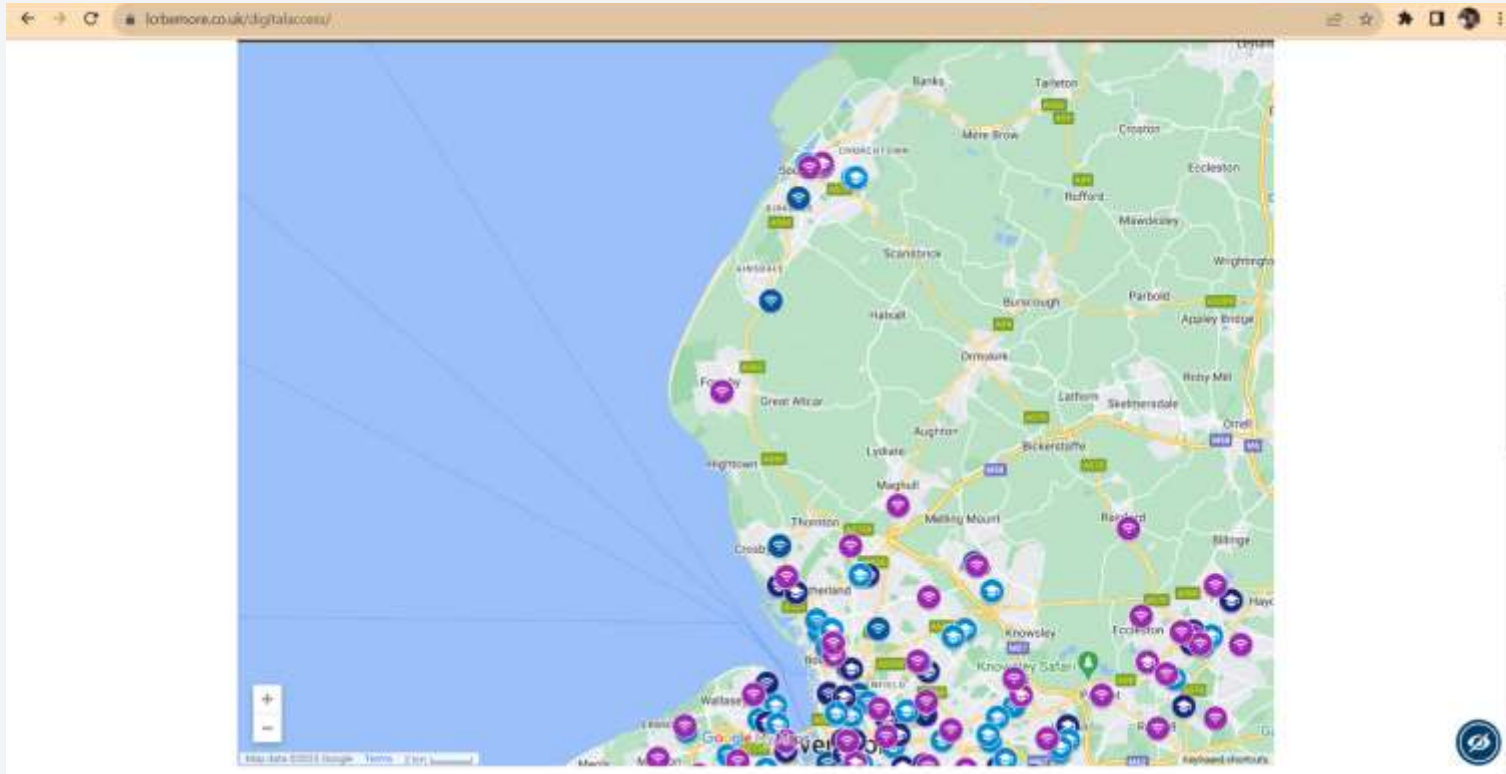
Homework Clubs



Doctors
appointments



WHY IS IT NEEDED?



www.lcrbmore.co.uk/digitalaccess



According to ONS, in 2017, 56% of adult internet non-users were disabled, much more than two and a half times the 22% proportion of disabled adults in the UK population.

LIMITED ONLINE ACCESS

Approximately 3,000 households in Sefton (2%) have limited or no online access



TECHNOLOGY ADOPTION

Approximately 9,000 households in Sefton (7%) fall into the category of 'technology laggard' households.

Digital skills are increasingly essential in relation to employment. The government estimates that within the next two decades 90% of job roles will require some sort of digital skills to both identify and apply for job opportunities



Pre-Covid, ONS also found that 7% or 700,000 young people aged between 11 and 18 in the UK lacked internet access via a tablet or computer, whilst 60,000 had no access at all. Moreover, 68% of this age group who do have internet access reported that they would struggle to complete schoolwork without it, highlighting the criticality of education and learning across all age groups.

CONSUMER VIEW

Over a quarter of households within Sefton (32,858) are thought to prefer being consulted/engaged with by post or in person



APPLICATION PROCESS

- Identify Need (Map / warm hub?)
- Read the guidance / come to the webinar
- Scope & Design
- Collect 3 quotes

01

NOVEMBER 23

Round 3 Applications
window open (Mid – End
November)

02

DECEMBER 23

Application Deadline
(Likely before Christmas)

03

FEBRUARY 24

Grant Assessment Panel
and Steering Group in
January – Grant
agreements issued and
funding paid by Feb 24

DIGITAL CHAMPIONS

Volunteers - receive training and support

Can deliver a “Digital Drop in” and provide support with basic digital skills such as:

- Using Emails
- Creating Documents
- Searching the internet
- Job Searches
- Using Social Media

Bring your own devices



SUMMARY

VOLAMERSEYSIDE.ORG.UK/UKSPFGRANTS/

Are you already providing
warm spaces - Mum's & Tots
/ Coffee Morning/ Knit &
Natter/ Homework Club/
Food Pantry

WARM SPACES

- Round 3 Nov 23
- Round 4 April 24 (TBC)
- Round 5 Sep 25 (TBC)

UKSPF GRANT



includeitmersey@seftoncvcs.org.uk

DIGITAL CHAMPION

VOLA



VOLUNTEER CENTRE SEFTON

VOLUNTEER TODAY

GET INVOLVED

Become a volunteer in Sefton

[Search for roles](#)

WE ARE VOLUNTEER CENTRE SEFTON

 Follow ...

Any Other Business?

Closing Comments

Lunch and Networking