

Impact Report & Accounts 2024

Supporting Sefton's voluntary, community and faith sector for 50 years























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£2.76 million

invested in the Sefton VCF sector during the year with the involvement of Sefton CVS.

34,773

attendances at 1,938 Warm Spaces sessions co-ordinated by CVS across 40 locations.



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Foreword

50 years ago, in March 1974, Sefton Council for Voluntary Service was founded along with the Borough of Sefton and other local agencies, such as St Joseph's Hospice.

We were established to co-ordinate voluntary and social action organisation, to promote volunteering, develop services in response to local needs and be the conduit between the wider sector and partner agencies.

50 years later, the original objectives hold sound, though we see a significantly larger local sector, responding to increasingly complex societal needs and a wider policy context in which the sector engages such as addressing health inequalities and anti-poverty measures, community cohesion, socio-economic responses, climate change and the environment.

There are also more stakeholders with whom to engage and collaborate within our diverse communities - local, regional and national government, health agencies, emergency services and economic partners.

This report documents current and future action and priorities, with acknowledgement of the people and initiatives over the last 50 years who have shaped and informed how we work collaboratively to support our local communities.

We are grateful to our key funders and partners who have shown their continued confidence in us over 50 years, with our particular gratitude for Sefton Council's steadfast support of CVS and the wider VCF sector. Our continued thanks go to our current President and Patrons, the CVS Board and particularly our staff and volunteers, for their commitment and dedication.

We pay tribute to all the staff, volunteers and trustees who have worked with us over the past 50 years.

We also remember with gratitude the service of former Chairs, the late WH Davidson OBE, Jim Rose and Margaret Hardman MBE, who are part of our organisation's history and affectionate memory.

We are pleased that former Chairs Paul Cummins and Dave Roscoe continue their active support in the CVS governance. We also pay special tribute to Liz Barnett, who retired as Chair of the Board in 2024.

Sefton's VCF sector continues its remarkable work in supporting all age ranges across our neighbourhoods and communities, underpinning the social fabric of the borough.

We are sincerely grateful to all VCF sector organisations in Sefton and we are proud to be collaborative with them in being a social action movement to support our borough and its residents, today and for the future.

Mark Sonne

Chair

Angela White OBE FRSA Chief Executive

October 2024

Former and current Sefton CVS Trustees and Chairs.









Introduction

Mission

Our mission is to promote and assist voluntary, community and faith (VCF) sector activity.

Values

Our guiding principles are to:

- Put Sefton people, places and organisations at the heart of what we do.
- Be open and fair in our transactions.
- Take responsibility and be accountable for our actions.
- Promote equality, diversity and cohesion through our activities.
- Support the most vulnerable people in our communities.
- Seek solutions, not problems.
- Be prepared to listen and learn.
- Operate ethically, honestly and with the highest standards of integrity.

Activities

Our key activities are to:

- Provide support services to the VCF sector.
- Promote partnerships within the sector, and between the VCF sector and other sectors.
- Provide a channel through which the VCF sector is represented.
- Develop new ideas, strategies and organisations.
- Support and develop volunteering opportunities.
- Promote equality of opportunity and access, and the value of diversity.

Vision

Our vision is to develop a vibrant voluntary, community and faith sector that encourages and supports independent resilience and sustainable communities.

Approach

The key elements of our approach are to:



Start where people are at

We encourage grassroots social action and community-led service delivery by helping local people to set up and develop robust projects, groups and social enterprises.

Pull in others and link it up

We operate as a sector champion, bringing together often diverse groups and organisations to network and collaborate more effectively.

Do more and do it better

We support and train local community organisations to improve their effectiveness, quality, reach, sustainability and social impact.

Innovate and pass it on

We help to spot gaps in provision and fill them by brokering creative solutions, levering in resources and developing new initiatives.



Promote

We promote the positive and progressive values of the VCF sector, and highlight the added value of community-led and delivered services.

Sefton CVS holds the following quality assurance marks and training accreditations:

- NAVCA Quality Award
- Volunteer Centre Quality Assurance
- Navajo (LGBTIQ-friendly) Charter Mark
- Workplace Wellbeing Charter
- Disability Confident Employer
- Open Awards Approved Centre
- Recognised Centre Royal Society for Public Health (RSPH)
- Social Value Quality Mark Level 1
- Living Wage Employer

Strategic leadership and partnership

Sefton CVS is a key agency in strategic partnerships and interventions in the borough, addressing local priorities though the work of the Partnership Boards, Health and Wellbeing Board and Children's Board.

CVS is also recognised as a key non-statutory partner within Sefton Local Safeguarding Children's Board and Sefton Safeguarding Adults Board.

In addition, CVS works closely with Sefton Council, the Integrated Care Partnership (ICP) via Sefton Partnership Board, the Primary Care Networks (PCNs) and the borough's thematic planning groups to support local commissioning priorities.

Sefton CVS is also a partner in sector engagement and developing initiatives across the City Region with VS6 engaging with the Combined Authority, Metro Mayor's Office and the Local Enterprise Board, and across the wider North West with Voluntary Sector North West.



Key features of this and other strategic work during 2023/24 included:

- Continued participation in ongoing workstreams relating to community resourcefulness, NHS transformation and integration, and advocating the vital role that both the funded and unfunded sectors play in providing services and support to borough residents by addressing the priorities of statutory partners and the Sefton Partnership.
- Facilitating sector networks and forums, involving both groups and individuals, as a consultation and engagement conduit, helping to develop public policy and shape local services.
- Participation in a range of Sefton Council work programmes, including the Health and Wellbeing Board and the Sefton Partnership Board.
- Also engaging in the work of the People and Communities Group, Community Safety Partnership, Sefton Leadership Collaborative Multi-Agency Group, Sefton Adult Forum, Sefton Domestic Abuse Partnership and Sefton Combatting Drugs Partnership.
- Active involvement in other work programmes relating to children, young people and families including the Corporate Parenting Board, SEND Continuous Improvement Board, Children and Young People Partnership Board, Youth Offending Service Management Board, Early Help Partnership Board, Emotional Health and Wellbeing Board and Sefton Safeguarding Children Partnership Forum.
- Continued involvement as Chair of the multi-agency Welfare Reform and Anti-Poverty Partnership (WRAP), and making a significant contribution to a new Child Poverty Strategy for Sefton.
- Ongoing engagement in the development of Sefton Partnership's Place Plan, supporting integrated workstreams and providing leadership for the Community First priority.
- Facilitating participation and engagement mechanisms with the equalities groups, the Young Advisors, SYMBOL and the Youth Cabinet as conduits to our public sector partners.



120

delegates attended the CVS annual conference - Funding For Impact - held at Linacre Mission.

- Facilitating the New Realities Steering Group and supporting key areas of work that demonstrate innovative working across public and voluntary sector agencies.
- Providing VCF sector representation and input to the NHS Leading for Systems Change groups.
- Participation by the Chief Executive in the Sefton Lieutenancy Panel, providing advice and updates on the VCF sector to the Deputy Lieutenants of Merseyside covering Sefton.
- Supporting the Merseyside Charity Mentoring Service mentoring placement scheme, working with the Local Enterprise Partnership, the Lord Lieutenant of Merseyside and the other Liverpool City Region CVS organisations.
- Continuing to co-ordinate the wide range of services delivered by Living Well Sefton, an integrated wellness service commissioned by Public Health, with additional activities delivered by the Strand By Me community and health services shop.
- In partnership with VOLA, continuing to deliver the Include-IT Mersey digital inclusion programme through a City Region collaborative of RSLs and VCF sector organisations.
- Hosting the 'Funding for Impact' CVS annual conference at the Linacre Mission Centre in November attended by 120 delegates. Speakers on the subject of how VCF sector organisations can enhance the funding opportunities open to them included representatives of Sefton Council and the Windmill Foundation.
- Engaging with stakeholder groups on the proposed redevelopment of Bootle's Strand shopping centre, with particular emphasis on VCF sector input to a proposed health hub.
- Continuing to co-ordinate Sefton's Warm and Welcome Spaces provision, a network of safe and accessible venues providing food, warmth and social activities for people affected by the cost of living crisis.
- Working as an active member of the Greater Merseyside VS6 which is a focal point for VCF and social enterprise infrastructure/support providers to debate, influence and shape policy at the Liverpool City Region level.

- Ongoing participation in VS6 work plans including digital inclusion mapping work to support the delivery of digital connectivity programmes, and work on initiatives to support Liverpool City Region priorities with backing from the UK Shared Prosperity Fund.
- Continuing to develop an NHS Transformation work programme aligned to the work of the Sefton Partnership Board. Two VCF sector organisations have achieved the Social Value Level 1 Charter Mark and a new social impact tool for the sector has been created and piloted.
- Supporting the delivery of activities by the Liverpool City Region Dementia Friendly Advisory Group to raise awareness of dementia and the services and support available to people affected by the condition.
- Supporting the National Academy of Social Prescribing for the Cheshire and Merseyside Health and Care Partnership.
- Working with the other CVS organisations on Merseyside as part of a sub-regional network. This year we co-ordinated VCF engagement with the development of regional NHS structures to ensure the appropriate involvement of the sector and local communities.

498

individuals benefited from training opportunities offered as part of the CVS Training and Skills Programme.

Support for groups

This capacity building service provides support to local people looking to establish new projects and groups, and also helps existing organisations to improve their effectiveness. It also encourages groups to collaborate more widely.

Groups can access support with a wide range of issues including charity or social/community enterprise start-up, acquiring and managing community assets, governance and leadership, achieving quality standards, social impact, project development, applying for funding, policy development, training, accountancy services and volunteer development.

Key activities during 2023/24 included:

- Handling 1,505 intensive cases of capacity building and customised support with 267 groups and 109 individuals. 31 per cent of these groups had an annual income of under £10k and 29 per cent between £10k and £100k.
- The work areas of groups and services receiving support included adult health and wellbeing (15 per cent), children, young people and families (nine per cent), faith and worship (14 per cent), sport, recreation, art and culture (20 per cent) and education, training and employability (11 per cent).
- Hosting six 'meet the funder' events, connecting 67 attendees with representatives of local, regional and national funders.
- Holding two 'better bid writing' workshops which sought to improve the bid writing skills of 21 attendees.
- Helping five VCF sector organisations to benefit from attending a charity law masterclass run in partnership with Brabners LLP.

£1.179 million

in funding was secured by Sefton VCF sector groups during the year with the help of CVS.



Funding advice and information

The funding advice and information function helps VCF sector organisations to access funding opportunities from sources including charitable trusts and commissioners that enable them to become more sustainable by improving their financial security and capacity.

The Group Development Team work closely with local, regional and national trusts and grant makers to ensure their criteria are widely available to potential applicants via one-to-one advice sessions, meet the funder surgeries and the Merseyside Funding Information Portal.

The service provides support with developing proposals to bid status, assistance with compiling evidence and data, final submission and advice on managing and monitoring the grants once awarded.

- Helping the Sefton VCF sector to secure £1,179,000 in known funding applications during the year. A further £241,351 of bids were awaiting decisions at the year-end.
- Managing the Merseyside Funding Information Portal website which attracted more than 15,000 unique visitors and generated more than 60,000 views during the year.
- Providing bespoke support to Sefton organisations making submissions to the Big Lottery programmes, helping groups to secure £444,811 from the Reaching Communities Fund and £282,420 from the Community Fund.
- Organising funding surgeries involving a range of grant makers including the National Lottery Community Fund, Heritage Fund, PH Holt Community Foundation, Burbo Bank Community Fund and BBC Children in Need, connecting 67 attendees with these sources of funding.
- Participating in the work of the Merseyside Charitable Trusts Group and the Merseyside Funders Advice Network.





267

VCF sector groups in the borough received intensive support from Sefton CVS during the year.

Grants

During the year we secured and administered a range of grants from funders which resulted in £411,897 being awarded to Sefton VCF sector organisations.

Key elements of these grants programmes included:

- Living Well Sefton awarding £83,182 via Community Resilience Grants, £60,000 via Locality Grants and £8,889 via Workplace Wellbeing Grants.
- Working with Sefton Council on the distribution of £120,000 to 38 organisations to deliver Warm and Welcome Space sessions at 40 sites across the borough.
- Also in partnership with Sefton Council, distributing £45,760 via 15 VCF sector organisations to provide winter clothing and other essentials to 454 recipients.
- Creating the King's Coronation Fund which awarded 43 grants totalling £37,632 to Sefton community groups to organise community and social activities as part of the coronation celebrations. The fund was developed in partnership with the Duchy of Lancaster's Benevolent Fund, Sefton 4 Good and Living Well Sefton.
- Administering £53,038 from Ageing Well funding on behalf of NHS Cheshire and Merseyside (Sefton) to 23 organisations to support initiatives aimed at keeping people well over the winter period.
- The Sefton at 50 Hearts of Gold Heritage Lottery Project awarding £26,956 to 17 VCF sector organisations for projects that help to identify and explain Sefton's rich and diverse heritage and encourage residents to get more involved in heritage activities.

These grants, along with the funds we helped VCF organisations to secure, and our grant allocation via VOLA, means we helped to invest a total of £2,767,770 in the Sefton VCF sector during the year.

Community accountancy

The community accountancy function provides a range of services for the VCF sector including payroll management, bookkeeping, preparing annual accounts and producing budgets and forecasts. The team also offer advice on issues such as VAT and Gift Aid, and provide intensive support to VCF groups in financial crisis.

Key activities during 2023/24 included:

- Providing accountancy services to 103 groups, 57 per cent of which had incomes of under £100k.
- Preparing annual accounts for 90 VCF sector organisations, and carrying out independent examinations for 46 groups.
- Providing a payroll bureau service for 25 VCF sector organisations, and a pensions service for 15 groups.
- Undertaking bookkeeping services for 45 VCF sector groups.

Training and skills

The Sefton CVS Training and Skills Programme builds the knowledge and skills of the VCF sector workforce, thereby strengthening the capability and capacity of the organisations they work for to sustain and grow their operations.

- Providing training opportunities that benefitted a total of 498 individuals.
- Providing TES Development online training packages to 193 individuals.
- Supporting eight individuals with the successful completion of accredited mental health first aid courses.
- Delivering more than 20 'in person' and remote training courses and masterclasses on a wide range of topics including mental health, bid writing, safeguarding policy, cyber security, recruiting volunteers, dementia and racial cultural awareness.



Volunteer Centre Sefton/ Sefton 4 Good

Volunteer Centre Sefton supports volunteers, and the organisations that recruit volunteers, by providing a brokerage service that matches local people to organisations with volunteering opportunities.

The centre also provides bespoke support to organisations deploying volunteers, including good practice guides, advice on policies, procedures and training and support with developing new initiatives involving volunteers.

Key activities during 2023/24 included:

- Increasing the number of volunteer registrations on the Team Kinetic system to 975 during the year.
- Increasing the number of volunteer-involving organisations on the system to 485 during the year, offering a total of 650 volunteering opportunities.
- Providing intensive one-to-one support to 28 individual volunteers, introducing them to organisations and signposting them to relevant roles.
- Responding to 239 queries from 127 organisations and individuals on topics including volunteer recruitment and volunteer policies and procedures.
- Holding four Volunteer Co-ordinators' Forums attended by 58 people.
- Organising training sessions on volunteerrelated themes including social media and volunteering, recruiting and managing volunteers and volunteers and the law.
- Hosting a volunteer celebration event during Volunteers' Week attended by VIP guests the Mayor of Sefton, Cllr June Burns, and the Lord Lieutenant of Merseyside, Mark Blundell. Certificates were awarded to 237 volunteers during the week.
- Launching a Volunteer Centre Sefton presence on Instagram and LinkedIn and growing activity on X(Twitter) and Facebook.
- Conducting a Sefton-wide survey on volunteering perceptions in the borough.
- Promoting the service on local radio stations including BBC Radio Merseyside and Mighty FM and at events run by organisations including Liverpool John Moores University, Edge Hill University and Hugh Baird College.

Sefton 4 Good

Sefton 4 Good supports philanthropy and local giving in the borough, primarily through an online presence. The project encourages local people and organisations to donate their money, skills, time or resources to support Sefton-based good causes.

These good causes also have the opportunity to maximise their fundraising by routing it through Sefton 4 Good which can claim Gift Aid on their behalf.

Key activities during 2023/24 included:

- Organising three Citizens 4 Good awards events across the borough at which 55 local people who have helped to improve life in their local communities received certificates from the Mayor of Sefton.
- Organising fundraising events including an Easter raffle, a silent auction, a Harry Potter quiz and Liverpool Cathedral abseil.
- Raising Sefton 4 Good's profile by growing its social media presence and promoting the project at a range of events.

650

volunteering opportunities were offered to Sefton residents by Volunteer Centre Sefton.



Criminal justice

The aim of Sefton CVS's work in this field is to provide strategic leadership within the VCF sector, and to be a conduit to partners and interpret policy relating to the criminal justice system, community safety and Reducing Reoffending.

It involves working with key partners within Merseyside Police, the Office of the Police and Crime Commissioner, HM Prison Service and Sefton Council.

257

offenders engaged with the award-winning Merseyside Offender Mentoring Project during the year.

235

new volunteer mentors were recruited to provide intensive one-to-one support to offenders.

Merseyside Offender Mentoring Project

This project provides mentoring and befriending support to offenders before and after release from HMP Liverpool, with the aim of helping them to resettle positively back into the community.

A comprehensive tailored service is provided to assist offenders with overcoming any barriers they face, with the objective of reducing reoffending rates significantly, and thus the impact on the wider community.

In 2023/24 the project was funded by a range of agencies and charitable trusts including the National Lottery Fund, the John Armitage Charitable Trust and the High Sheriff of Merseyside.

- 257 offenders engaging with the project, of whom 158 were matched with a volunteer mentor.
- Supporting mentees via 3,204 one-to-one interventions.
- Recruiting and training 235 new volunteer mentors.
- Providing mentees with 2,644 hours of volunteer mentoring support which equates to a value of £41,246 based on average wage rates in Sefton.
- Achieving an eight per cent reoffending rate for those who engaged with the project and subsequently returned to prison, compared with the national average of 33 per cent.
- Extending the offender mentoring service into HMP Hindley.
- Co-ordinating Pathway for Assisting Life (PAL) training for volunteers to raise awareness of issues around suicide intervention.
- Delivering celebration events to recognise the invaluable contribution made by the project's volunteers in helping to reduce reoffending by mentees.
- Attending employment events at Liverpool University and Edge Hill University to promote the work of the project and recruit volunteer mentors.
- Regularly attending HMP Liverpool Partnership meetings, Integrated Offender Management meetings and the local Resettlement Boards in both HMP Liverpool and HMP Altcourse.

Equalities

Sefton Equalities Team works with partners to reduce inequalities in the borough by supporting and enabling partners to meet their requirements under the Equalities Act 2010 legislation.

It also provides a conduit through which Sefton's protected groups can gain access to, and participate in, decision making, consultation and engagement.

Key activities during 2023/24 included:

- Supporting the delivery of the Combined Authority's Race Equality Strategy.
- Delivering understanding personality disorder training to NHS and local authority staff.
- Supporting Sefton Prevent, a multi-agency forum which aims to combat extremist activity and indoctrination across the borough.
- Supporting the local authority asylum seeker/ refugee forum, a multi-agency group providing information, advice and support.
- Participating in Sefton Hate Crime Joint Action Group meetings, and the Crown Prosecution Service Hate Crime Sub-Group.
- Hosting asylum seeker surgeries with NHS GPs at Thornton and Netherton health centres, and weekly migrant surgeries in the north of the borough at Parenting 2000 and Holy Trinity School.
- Ensuring the implementation of the Navajo Action Plan to enable Sefton CVS to retain the Navajo Charter Mark.
- Providing advocacy at DWP and employment tribunals with extensive arrears recovered for clients.
- Ongoing support for football's Show Racism the Red Card educational work.
- Helping NHS partners to access DEB communities in Sefton.



565

people from 48 different nationalities received support from the Diverse Ethnic Backgrounds Service.

DEBs CDW Project (Diverse Ethnic Backgrounds Service)

This project provides intensive one-to-one support to vulnerable members of Sefton's DEB communities who are experiencing mental health issues.

Key activities during 2023/24 included:

- Delivering 2,477 interventions for 565 people from DEB/migrant backgrounds from 48 different nationalities. 36 were asylum seekers with complex needs.
- Working with a total of 256 new clients during the year. The three most common issues raised were again mental health, legal matters and safeguarding.
- Helping clients to claim a total of more than £108,000 in new benefits from the DWP through representation at social security appeal tribunals.
- Providing ongoing support to Ukrainian and Russian clients affected by the current conflict.

£108,000

was successfully claimed in new benefits by clients represented at social security tribunals.



Children, young people and families

This area of the work of Sefton CVS involves the development of a co-ordinated, strategic approach to local services, seeking to embed best practice to deliver quality outcomes for children, young people and families, with a focus on multi-agency working and integrated processes.

The Every Child Matters Forum, which has 654 members, facilitates VCF sector representation, enabling the sector to provide service solutions to the needs and priorities identified locally and nationally.

There are also additional sub-groups including the Thrive Network, the Education and Mental Health Network and the Sefton Youth Voice Strategic Steering Group.

654



members from across Sefton are now engaged in the work of the Every Child Matters Forum.

181

DBS checks for 29 VCF sector groups in Sefton were processed by CVS during the year.

- Facilitating three meetings of the Every Child Matters Forum and supporting the VCF sector's involvement in a range of themes including child exploitation and family health and wellbeing.
- Co-ordinating the Thrive Network sub-group which brings together organisations in Sefton who are keen to support children and young people using the Thrive model. Chaired by the CVS Children Young People and Families Lead, the group is well attended by a wide range of partners.
- Facilitating the Education and Mental Health Network sub-group which provides an opportunity for local schools to highlight good practice and partner agencies to share information about their services. Regular updates are also provided by school mental health support teams.
- Co-ordinating the quarterly Perinatal Community of Practice meetings, which provide partners across Sefton who work with families with children up to two years old with an opportunity to share good practice and information on the services available in the borough.
- Involvement in the new Sefton Youth Voice Strategic Steering Group established by partners including Sefton CVS, Sefton Council, Mersey Care and Career Connect to bring together youth voice and engagement in the borough.
- Chairing the Early Help Champions Group, a partnership of agencies in Sefton linked to the Early Help Partnership Board.
- Co-ordinating 187 referrals for Southport and Birkdale Provident Society Trust grants for vulnerable families.
- Providing DBS checks for local VCF sector staff and volunteers, processing 181 disclosures for 29 organisations over the 12-month period.
- Co-ordinating the Sefton Emotional Achievement Service (SEAS), a partnership of charities working to deliver bespoke emotional wellbeing support to children, young people, families and schools.
- Co-ordinating Buddy Up, a mentoring and befriending project for young people (13-18) with special educational needs and disabilities. It aims to reduce their social isolation, increase their confidence and prepare them for a more independent adulthood.
 64 young people accessed 2,157 hours of activities during the year.
- Co-ordinating the linked Buddy Up+@Alchemy social club for young adults aged 18-25 which aims to improve their emotional health and wellbeing and increase their independence. 44 young adults accessed 3,050 hours of social opportunities during the year.

Sefton Young Advisors

Sefton CVS employs nine Young Advisors aged from 15-22 to show community leaders and decision makers how to engage young people in community life.

They help organisations to 'youth proof' their practices, policies, strategies and commissioning, and engage directly with other young people to get them involved.

The Young Advisors have gained local, regional and national recognition for their work through a range of awards and commendations.

Key activities during 2023/24 included:

- Representing the views of young people at the Healthwatch Sefton Steering Group, Sefton Children's and Young People's Board, Sefton Education and Mental Health Network, the Every Child Matters Forum, the Public Engagement and Consultation Panel, the Youth Providers Network, the Thrive Network and the former Experience and Patient Engagement Group.
- Providing feedback from a youth perspective on Sefton's Cultural Strategy consultation.
- Providing feedback on the Happy 'n' Healthy Hub logo and social media activity.
- Running training sessions and creating a training video resource for the Youth Voice and Participation Toolkit.
- Attending the Sefton Parent Carer Forum event Local Offer Live in Southport.
- Creating a young people's mental health survey for the Sefton Emotional Achievement Service.
- Working on the Merseyside Hope Hack, giving young people a platform to discuss how they would tackle key societal issues, and attending the linked event at Liverpool University.
- Planning and facilitating two regular meetings of SYMBOL (Sefton Youth Making Better Opportunities with Leaders) in July and October. Topics discussed included climate change, poverty and inequality, community safety and racism. A separate meeting on the cost of living crisis was organised in June.
- Designing and creating a workbook for young people as part of the Sefton Children and Young People Plan.
- Youth proofing a document on Long Covid for Sefton young people aged 16 and 17.
- Facilitating workshops with young people to design logos and posters for the Child Friendly Initiative.
- Liaising with Liverpool City Region Combined Authority to discuss their Future of Work consultation.



186

members now contribute to the aims and objectives of the borough's Health and Social Care Forum.

8,904

clients interacted with Living Well Sefton during the year, 1,725 of them for the first time.





Health and wellbeing interventions

Significant structural changes in the health and social care landscape continued to impact the VCF sector during 2023/24.

The transformation agenda set out in the NHS Plan made clear the sector's strategic role across the Integrated Care Partnerships, and the primacy of Place in driving that agenda forward.

The work of the Health and Social Care Forum (HSCF) has aligned with the development of the Sefton Place Plan. In addition, over the course of the year we took a leading role in preparing for CQC assessment and the progression of the Mental Health Transformation Programme.

Other key activities during 2023/24 included:

- Facilitating six meetings of the Health and Social Care Forum which currently has 186 members. Topics covered included consultation on the Sefton Place Plan, adult safeguarding and Integrated Care. The HSCF also has a number of sub-groups including Sefton In Mind, Sefton Partnership for Older Citizens and Dementia Friendly Sefton.
- The Forum becoming a community partner for Sefton's Combat Drugs Partnership and Complex Lives Steering Group.
- Hosting a White Ribbon Day event in November as part of Safeguarding Adults Week at which the Domestic Abuse Partnership outlined their new service developments.
- Supporting the work of the Collaborative Research and Engagement Network (CoREN) in Sefton. CoREN is part of ARC North West which aims to strengthen community engagement in research that impacts on health inequalities. A Collaboration Café event hosted in Liverpool was attended by groups from across Sefton, Knowsley and Liverpool.
- Ongoing work by mental health forum sub-group Sefton In Mind – which has 145 members – to highlight best practice in mental health service delivery. The forum has forged links with Liverpool University's new Mental Health Research and Innovation Centre to develop more opportunities for Sefton residents to be involved in research.
- Sefton Partnership for Older Citizens working with Public Health to develop a response to the report 'Ageing in Sefton'.
- Dementia Friendly Sefton working with the ICP's lead commissioner on supporting the development of the Sefton Dementia Strategy.

Living Well Sefton

Sefton CVS co-ordinates the Living Well Sefton programme, funded by Public Health with the aim of reducing health inequalities experienced by vulnerable groups in Sefton and those living in the most deprived communities in the borough.

The emphasis of the programme is on prevention and early intervention, and working with a broad range of partners to meet the needs of local people by enabling them to access the services they need easily.

The overall aim of the service is to enable Sefton residents to live well by addressing the factors that influence their health, helping them to be independent, resilient and support both themselves and the people around them.

Sefton CVS is the lead partner in the initiative in a consortium model with the May Logan Centre, Netherton Feelgood Factory, Brighter Living Partnership, Citizens Advice Sefton, Sefton Carers' Centre, SmokeFree Sefton and Active Lifestyles, in addition to more than 20 other Living Well Sefton neighbourhood partners.

In addition, the Social Prescribing Link Worker Service is overseen by Living Well Sefton managers, subcontracted to the Brighter Living Partnership in north Sefton and funded by the primary care networks.

- 8,904 clients interacting with the service, 1,725 of them for the first time. Key issues of concern included being more active, healthy eating, mental wellbeing and social isolation.
- 68 per cent of clients completing a Universal Consultation and 64 per cent a Brief Intervention.
- Achieving 84 per cent improved mental wellbeing among clients, measured by the Warwick-Edinburgh Mental Wellbeing Scale.
- 228 clients starting and completing a course, and 1,991 individual goals set and completed.
- Hosting 20 Making Every Contact Count training sessions attended by 129 people from more than 30 local organisations.
- Continuing to run courses such as Think Differently Cope Differently and Weigh Forward, as well as bereavement and menopause support.
- Partner organisations offering drop-in sessions to support clients with low-level mental health issues.
- Attending a wide range of community events from Sefton Pride to the Waterloo Christmas lights switch-on.
- Providing wraparound support at Sefton's Warm Spaces, helping to engage with those struggling financially because of the cost of living crisis.
- Supporting 33 VCF sector groups and 1,702 individuals with £43,059 of funding in Community Resilience Grants. The two rounds focused on mental health and movement in the winter months.
- Supporting 30 small and medium-sized businesses with a total of £8,889 in Workplace Wellbeing Grants.
- Launching a Respiratory Parent Champion pilot scheme at the end of the year. Hosted by Parenting 2000 this provides support to people in the L20/L21 postcode areas whose children have respiratory issues.

Strand By Me

Strand By Me is an 'in person' addition to the service provided by Living Well Sefton.

Located in Bootle's Strand shopping centre, the service allows people to access face-to-face advice and support on Living Well Sefton services, as well as those provided by other organisations in Sefton whose role is to improve the health and wellbeing of residents and encourage positive lifestyles.

Key activities during 2023/24 included:

- 952 members of the public experiencing Brief Interventions in Strand By Me during the year.
- Offering a wide range of support by signposting residents to services including Smoke Free Sefton, Healthwatch Sefton, Life Rooms, Include-IT Mersey, the May Logan Centre, Sole Survivors and sight loss charity Galloways.
- Providing a digital hub to help those without digital access to complete benefit and housing applications.
- Providing a community venue for the Social Prescribing Link Workers and the Community Connectors to undertake one-to-one client work.

Community Connectors

The Community Connectors team link residents to organisations and activities in their local communities, helping to reduce levels of social isolation and loneliness.

To reach as many people as possible the team can call on a team of Community Champion volunteers who work alongside individuals on a short-term basis, increasing their confidence in attending groups and activities, while encouraging them to make their own connections as well.

Key activities during 2023/24 included:

- Handling 218 referrals into the Community Connectors service during the year, offering clients one-to-one support and signposting information.
- Making 888 signposting referrals to other organisations over the 12-month period, including those offering careers advice, dementia support, long-term condition support and mental health services.
- Expanding the scope of the Maghull Memory Café dementia support project by drawing in new members and carers on a monthly basis.
- Co-ordinating a marketplace event in Maghull to enable clients to find out more about the services and groups available to them.
- Launching 'Happy to Chat' benches at six locations in north Sefton. These feature scannable codes which encourage people who feel isolated or lonely to get in touch with the service.
- Expanding the service's digital offer by offering 'Cuppa and Chat' Zoom meetings to explain the role of the service and the assistance available.
- Co-ordinating the team of Community Champion volunteers who provide key services including support with the running of groups, delivering Christmas hampers to vulnerable residents and offering 'buddy' support to clients who lack the confidence to attend groups or activities for the first time.

2,798

referrals were received by the 20 members of the Social Prescribing Service team during the year.



Social Prescribing Service

The Social Prescribing Service has developed into a team of 20 workers across Sefton who work closely with the local primary care networks to improve the wellbeing of isolated and vulnerable people by helping them to access the wide range of community support available in the borough.

Key activities during 2023/24 included:

- Handling 2,798 referrals during the year.
- Continuing to build excellent partnerships with NHS mental health services across Sefton.
- Organising drop-in sessions in a variety of community settings to encourage people who may wish to access support from the service.
- Establishing an additional Think Differently Cope Differently course for the service in the Maghull area, delivered in partnership with the May Logan Centre Living Well Sefton Mentors.
- Introducing extended access hours for the service in Litherland, enabling more local residents to access it in the early evening.
- Launching the Brighter Connections group in Southport.
 Funded by the Community Foundation for Merseyside the group gives residents the chance to socialise, chat and meet new people.
- Delivering training sessions on the service to NHS staff in Southport and Formby and GP registrars.
- Working with the Complex Lives Group, a pioneering project in north Sefton looking at reducing barriers to support for those who meet the complex lives criteria, and trying to reduce the impact of the health inequalities they face.
- Developing closer links with the Social Prescribing GP Champions.

Enhanced Care at Home Social Prescribing

During its second year of operation there was a greater demand for this service, and a third Link Worker was recruited to work alongside South Sefton Primary Care Network on providing social prescribing support to older, housebound and/or frail people who had experienced a recent hospital admission. The service also expanded to accept referrals from a wider number of GP surgeries.

- 569 referrals being received by the team.
- 250 support plans being completed and 902 cases completed and closed.
- 638 signposting referrals being made to a range of different services.



Reablement Service

The Reablement Service provides rehabilitative support to clients with a range of health conditions and unmet social issues to enable them to regain their independence.

This includes interventions for timely and safe discharge from hospital, and the assessment of needs to avoid unnecessary dependence on more acute, long-term services.

The service is delivered by the South Sefton Health and Wellbeing Trainers and the High Intensity User Service and Enhanced Care at Home Social Prescribing Link Workers.

Key activities during 2023/24 included:

- 756 referrals being received by the team of Health and Wellbeing Trainers.
- 11,079 interventions being delivered by the team, the most common areas that clients needed support with being finance, health, accommodation, social inclusion, confidence building, family and relationships and substance misuse.
- Clients setting a total of 1,136 personal goals during the year, of which 765 (67 per cent) were met with the help of the Health and Wellbeing Trainers.
- Clients accessing £47,590 in benefits and grants with the support of the team.

High Intensity User Service

This initiative, funded by NHS Cheshire and Merseyside Sefton Place, aims to reduce inappropriate A&E attendances and hospital admissions by individuals identified as 'frequent attenders'. The project aims to address the underlying causes for presenting at A&E.

Key activities during 2023/24 included:

- Expanding the service into Liverpool University Hospitals NHS Foundation Trust's Aintree site.
- Intensive work with 113 people to reduce their A&E attendances and hospital admissions – 95 from Southport and Formby A&E and 18 from Aintree A&E.
- 122 signpostings to other services 95 from Southport and Formby and 27 from Aintree.
- 25 people successfully completing the service, all of whom rated it '100 per cent' in terms of meeting their needs.
- Attending a wide variety of multi-disciplinary team meetings in both the north and south of the borough.
- Participating in the national High Intensity Users Support Group and receiving updates on strategies and best practice from HIU leads across the country.

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2,400

attendances were recorded at the two Crisis Café sites, 261 of them categorised as 'people in crisis'.

Crisis Cafes

The Crisis Café Service offers out-of-hours support to anyone experiencing a mental health crisis in Sefton.

The service runs drop-in sessions at two sites (Crosby and Southport) from 5pm-11pm on Friday, Saturday and Sunday to give borough residents aged 18 and above a place of safety as an alternative to attending A&E.

Team members offer one-to-one support and a social space with refreshments in order to reduce distress and better manage crisis situations. Support is also provided via phone, email or Zoom meeting if required.

Key activities during 2023/24 included:

- Recording a total of 2,400 attendances across both sites during the year. Out of these visits 261 were categorised as people in crisis, 393 in post crisis and 1,574 were to maintain wellbeing during a difficult period.
- Crosby recording 57 new registrations during the year, and Southport 56, a total of 113 new clients.
- Providing telephone support on 1,062 occasions.
- Working in partnership with Parenting 2000 who provide a full-time Peer Support Worker at each Crisis Café to provide additional support to people who may need it during weekdays.

Community Cancer Navigators

The Community Cancer Navigators offer support to people living with or affected by cancer who are over the age of 18 and registered with a south Sefton GP practice.

The Navigators can support clients with physical, practical, financial and emotional difficulties, and assist them in contacting the most appropriate services that can provide help.

- 417 cases being referred to the project, mainly from Aintree Clinical Nurse Specialists, primary care professionals such as District Nurses and GPs, and self-referrals.
- Helping clients to make 307 applications for benefits and other grants, generating a total of £331,917, and to access a further £16,250 in Macmillan grants.
- Signposting clients on 744 occasions to a total of more than 45 other groups and support services, and making 462 onward referrals to services such as occupational therapy, benefits advisers and clinical psychologists.
- Piloting the new Navigating Cancer Together group which meets weekly and has provided more than 30 people with a range of information, advice and support.

Sefton Social Action Lead

This new project was launched during 2023/24 with the aim of improving knowledge of the signs and symptoms of cancer within local communities, and to encourage more people to go for NHS screening when invited.

The service focuses on tackling inequalities in cancer outcomes and empowering people to seek timely advice.

Key activities during 2023/24 included:

- Delivering Sefton Baby Baskets, an initiative promoting Breast Cancer Awareness Month to new mums.
- Promoting the service at a wide range of community groups including People First, Venus, South Sefton Carers Support Group and the May Logan Healthy Living Centre.
- Supporting local group In Stitches run by Sefton Opera which offers attendees companionship and support while involved in knitting, crocheting and other craft activities.
- Promoting the service at Bowersdale Day Centre via a healthy lifestyle programme linking physical exercise and healthier eating.
- Attending the Hugh Baird College freshers event to raise awareness of the early signs and symptoms of cancer and the impact of lifestyle choices.

Hospital Discharge and Admission Avoidance Service

The Hospital Discharge and Admission Avoidance Service accepts referrals from health and social care professionals, and self-referrals, from any Sefton resident aged 18 and above who has recently been discharged from hospital, or who is unwell at home and being supported by any team in Sefton Emergency Community Response as part of admission avoidance support.

The service provides free practical support for up to six weeks, including ensuring that patients have basic provisions in their home, help with accessing assistive technology and carrying out basic risk assessments to ensure accommodation is suitable to meet a patient's needs.

The HDS team also help patients to maximise their income through signposting to other services, for example specialist benefits and debt advice.

Key activities during 2023/24 included:

- Handling 499 cases referred to the project during the year offering support including shopping, emotional support, assistance with applying for benefits and help with building confidence and self-esteem.
- Helping clients to achieve 2,237 individual tasks and goals they had set.
- Signposting patients on 1,420 occasions to more than 30 services including housing, care providers, shopping delivery services, adult social care, cleaners and welfare rights advisers.

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- Making 744 home visits and 2,002 welfare telephone calls.
- Completing Trusted Assessor Level 3 training to enable the whole team to provide assessments for low-level equipment and aids.
- Supporting clients with the completion of 189 applications for benefits and grants that generated £436,000 in Attendance Allowance alone.
- In partnership with Sefton Carers Centre and Sefton Place, making a presentation at NHS Confed Expo 2023 in Manchester which resulted in the work of the service being featured on the NHS England website as an example of excellent patient outcomes.

REDI (Reablement Drives Independence)

This project is an extension of the High Intensity User Service and is funded by Mersey Care's Mental Health Transformation.

The aim is to use the methodology of what works for the High Intensity User Service and embed this into community mental health to help address the underlying causes for frequent calls to community mental health teams (CMHTs) and crisis lines.

Key activities during 2023/24 included:

- Intensive work with 18 people during the year (nine from north CMHT/nine from south CMHT) to reduce the frequency of calls.
- Keeping caseloads low due to the complexity of the cases and to provide a high quality of service and level of interactions.
- Carrying out 107 face-to-face interactions and 1,050 non-face-to-face interactions.
- One client being featured in the summer 2023 Mersey Care magazine to showcase the positive impact the project had on her life.

Healthwatch

Sefton CVS employs the management teams of both Healthwatch Sefton and Healthwatch Knowsley who report to their respective Boards. Each organisation produces its own annual report. Healthwatch operates throughout England as the consumer champion for heath and social care.





Include-IT Mersey/Southport Community Centre

Sefton CVS, in collaboration with the VOLA Consortium, delivers the Include-IT Mersey digital inclusion project across the Liverpool City Region.

Until 31st March 2023 it formed part of the Building Better Opportunities programme, co-financed by the National Lottery Community Fund and the European Social Fund, which funds projects that tackle poverty and promote social inclusion.

£879,000 was secured from the UK Shared Prosperity Fund for a two-year extension of the project that began on 1st April 2023.

Key activities during 2023/24 included:

- Supporting a further 340 learners during the first 12 months of UKSPF funding, exceeding recruitment targets for the year.
- 85 per cent of learners achieved their learning aims and completing their programme of study.
- 77 learners progressing to training/education, paid employment, volunteering or moving into active job search.
- Feedback indicating high levels of satisfaction by those who completed their programme of study, with 100 per cent of feedback forms reporting improved digital skills.
- 97 per cent of respondents for whom it was relevant saying the course had made them more employable.
- 80 per cent of those who previously did not trust the internet saying they now do so, and feel that they can go online safely.
- 61 per cent of people involved with the project who did not previously own a computer device and have access to the internet now saying they do, with 95 per cent of them saying they now also know where they can go in the community to get online should they need to.
- In addition to IT courses, the project ran a network of volunteer-led digital drop-ins across the City Region in a range of community buildings and libraries. 37 volunteers were involved in these sessions and 741 people attended them.

Southport Community Centre

Southport Community Centre in the town's Norwood area works closely with the Brighter Living Partnership to provide local access to voluntary, community and faith sector services across north Sefton.

Key activities during 2023/24 included:

- Welcoming more than 15,000 visitors and service users over the 12-month period.
- Continuing to provide activities, services and groups for the local community based on their needs. This included Warm and Welcome Spaces provision over the winter.
- Acting as a hub for local organisations and residents to hire which attracts a high number of users.
- Providing an IT suite which is available for use by the public and also used for regular training and support sessions run by local providers.

15,000 +

visitors and service users attended activities at Southport Community Centre during the year.

Information and communication

Sefton CVS manages the Here For You online directory of around 3,000 services offered by 1,000 VCF sector organisations in the borough which attracted more than 10,000 visitors during the year.

CVS has continued to regularly review and update the listings and add the details of newly-established VCF sector groups and the services they provide.

Other key activities during 2023/24 included:

- Sharing more than 150 separate articles on the CVS website including details of events, activities, job vacancies, policy updates and consultations. These generated 94,000 views and 38,000 unique visits.
- Issuing 67 separate CVS email updates sent to around 1,000 subscribers per update.
- Managing the Sefton CVS X/Twitter account @ SeftonCVS – which had a total of 5,760 followers on 31st March 2024, an increase of 100 on the previous year.
- Posting 234 CVS Tweets during the year, gaining more than 85,000 impressions and more than 51,600 profile views. Due to changes to X/Twitter in December 2023 analytics became a paid-for feature which CVS opted not to continue with.
- Managing the Sefton CVS Facebook page (facebook.com/SeftonCVS) which has around 1,800 'likes' and 2,100 'followers'.
- Managing an additional 23 social media accounts for other CVS projects and services which have more than 22,000 followers in total.
- Hosting a dedicated Warm Spaces Network page on the CVS website with information on Warm Spaces providers across Sefton. This attracted 4,600 views during the year.
- Acting as an information and consultation conduit on a wide range of strategic and operational consultations and stakeholder engagement activities for partners including Sefton Council, the Integrated Care Partnerships for Cheshire and Merseyside and Cheshire and Merseyside NHS Trust.

10,00

people interested in the Sefton VCF sector sought information from the CVS Here For You online directory.



29,860

'followers' of social media accounts of Sefton CVS and its various projects and services.





Treasurer's report/funders

I have pleasure in presenting the summarised financial statements of Sefton CVS for the financial year 2023/24.

Sefton CVS manages various projects and programmes throughout Sefton and, wherever possible, diversifies its funding sources for the development of specific projects.

This financial year saw an increase in income from £4.49 million in 2022/23 to £4.73 million in 2023/24. Of this income 87 per cent is restricted funding, coming with specific conditions imposed by the donor which are binding on the organisation.

Total expenditure during 2023/24 was £4.62 million. Of this expenditure 84 per cent was spent on services to the sector, work that helps CVS achieve its objectives of promoting and assisting voluntary, community and faith sector activity in the borough. The remaining 16 per cent was spent on support services which include audit, governance, rents and other ancillary items.

The core services of Sefton CVS are highly dependent upon the continued support of Sefton Council. We thank them for their ongoing support.

The Trustees have re-examined the charity's requirements for free reserves and have concluded that, to allow the charity to be managed efficiently and to provide a buffer for uninterrupted services, a reserve of approximately £282,892 should be maintained.

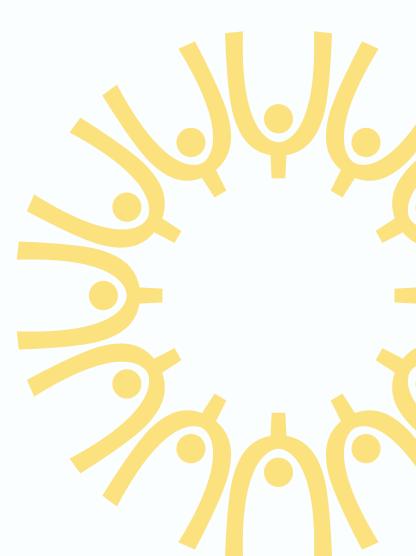
The Finance Sub-committee regularly reviews the organisation's investments, and the performance of the various funds. In 2015 the Trustees took the opportunity to implement a new investment policy which had a clear focus on ethical investments and providing a satisfactory return to enable Sefton CVS to continue to invest in its charitable objectives.

The overall position since the investment was made remains positive, but the loss on investments in the year to 31st March was £18,477, as markets continued to feel the effects of the cost of living crisis and the war in Ukraine.

Mark Sonne Treasurer on behalf of the Trustees

Funders 2023/24

- Sefton MBC
- NHS Cheshire & Merseyside ICB
- National Lottery Heritage Fund
- John Armitage Charitable Trust
- Southport and Formby PCN
- South Sefton PCN
- Big Lottery Reaching Communities
- Mersey Care NHS Foundation
- Shared Prosperity Fund Liverpool City Region Combined Authority
- Eleanor Rathbone Charitable Trust
- BBC Children in Need
- Economies for Healthier Lives
- Cheshire and Merseyside Cancer Alliance



Financial statement

	Unrestricted funds	Restricted funds	Total	Total
	2024	2024	2024	2023
	£	£	£	£
Income and endowments from:				
Donations and legacies	524,333	10,777	535,110	552,000
Charitable activities	63,848	4,117,030	4,180,878	3,905,158
Investment income	21,641		21,641	13,334
Other incoming resources				23,951
Total income	609,822	4,127,807	4,737,629	4,494,443

Expenditure on:						
Raising funds	7,677		7,677	7,033		
Charitable activities	655,960	3,959,036	4,614,996	4,711,342		
Total resources expended	663,637	3,959,036	4,622,673	4,718,375		

	Net gains/(losses) on investments	50,353		50,353	(49,474)
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Net movement in funds	(3,462)	168,771	165,309	(273,406)
Fund balances at 1 April 2023	761,070	1,050,508	1,811,578	2,084,984
Fund balances at 31 March 2024	757,608	1,219,279	1,976,887	1,811,578





Balance sheet

	2024	2024	2023	2023
	£	£	£	£
Fixed assets				
Tangible assets		13,101		14,555
Investments		613,234		561,877
		626,335		576,432

Current assets			
Debtors	588,674	473,261	
Cash at bank and in hand	1,093,237	969,438	
	1,681,911	1,442,699	

Creditors: amounts falling due within one year	(331,359)		(207,553)	
Net current assets		1,350,552		1,235,146
Total assets less current liabilities		1,976,887		1,811,578

Income funds				
Restricted funds		1,219,279		1,050,508
Unrestricted funds				
Designated funds	519,528		542,058	
General unrestricted funds	238,080		219,012	
		757,608		761,070
		1,976,887		1,811,578

These summarised accounts are an extract from the statutory annual report and accounts of Sefton Council for Voluntary Service for the financial year ended 31st March 2024 which have been audited by Mitchell Charlesworth (Audit) Limited.

The auditors have confirmed to the Trustees that these summarised accounts are consistent with the full annual accounts of the charity for the year ended 31st March 2024.

The full annual accounts and Trustees' Report of the charity were approved by the Trustees and signed on their behalf on 2nd October 2024. They will be submitted to the Charity Commission in November 2024.

Copies of the charity's full annual accounts, the auditor's report on those accounts and the Trustees' Report may be obtained from Sefton CVS, 3rd Floor Suite 3B, North Wing, Burlington House, Crosby Road North, Waterloo, Liverpool L22 0LG.

Signed on behalf of the Trustees 2nd October 2024

Sefton CVS factfile

Registered Office

3rd Floor Suite 3B, North Wing, Burlington House, Crosby Road North, Waterloo L22 0LG

- T 0151 920 0726
- E mail@seftoncvs.org.uk
- W seftoncvs.org.uk

Southport Office

Southport Community Centre Norwood Road, Southport Merseyside PR8 6HQ

- T 01704 517810
- E info@southportcommunitycentre.org.uk
- W southportcommunitycentre.org.uk

Company and Charity Registration

Registered in England and Wales as a Company Limited by Guarantee No: 2832920. Registered Charity No: 1024546

Auditors

Mitchell Charlesworth (Audit) Ltd Suite 5.1 Tempest 12 Tithebarn Street Liverpool L2 2DT

Bankers

HSBC Bank plc 99-101 Lord Street Liverpool L2 6PG

Investment Managers

Rathbone Greenbank Investments Port of Liverpool Building Pier Head, Liverpool L3 1NW

Charity Legal Advisers

Brabners Chaffe Street Horton House Exchange Flags Liverpool L2 3YL

Principal Insurers

Edwards Insurance Brokers Stonebridge House Kenilworth Road Meriden CV7 7LJ

Board of Directors

- · Liz Barnett (Resigned 21st February 2024)
- Mark Sonne (Chair and Treasurer)
- Dave Roscoe
- Simon Sharman
- Paul Cummins
- Valerie Elson
- Dr Mike Homfray
- Paulette Lappin
- David McGregor
- The Venerable Pete Spiers (Resigned 22nd November 2023)
- Brian Thomas
- Nichola Speed (Resigned 22nd November 2023)
- Romils Matthew

Company Secretary and Chief Executive

Angela White (Carter) OBE FRSA

Sefton Council Representatives In Attendance

- Cllr Judy Hardman
- Cllr John Pugh
- Cllr David Robinson

President

Mark Blundell DL Lord-Lieutenant of Merseyside

Patrons

- The Worshipful the Mayor of Sefton
- Colonel Martin G C Amlôt OBE OStJ DL FRSA







765

personal goals were achieved by residents with the support of the Health and Wellbeing Trainers.



340

learners were supported by the Include-IT Mersey team, exceeding recruitment targets for the year.







3rd Floor Suite 3B, North Wing, Burlington House, Crosby Road North, Waterloo L22 0LG

T 0151 920 0726 E mail@seftoncvs.org.uk

X @SeftonCVS www.seftoncvs.org.uk

Registered in England and Wales as a Company Limited by Guarantee No: 2832920

Registered Charity No: 1024546

The information contained in this annual report is available in different formats on request.

Produced by Alexander Corporate Communications 01704 566508